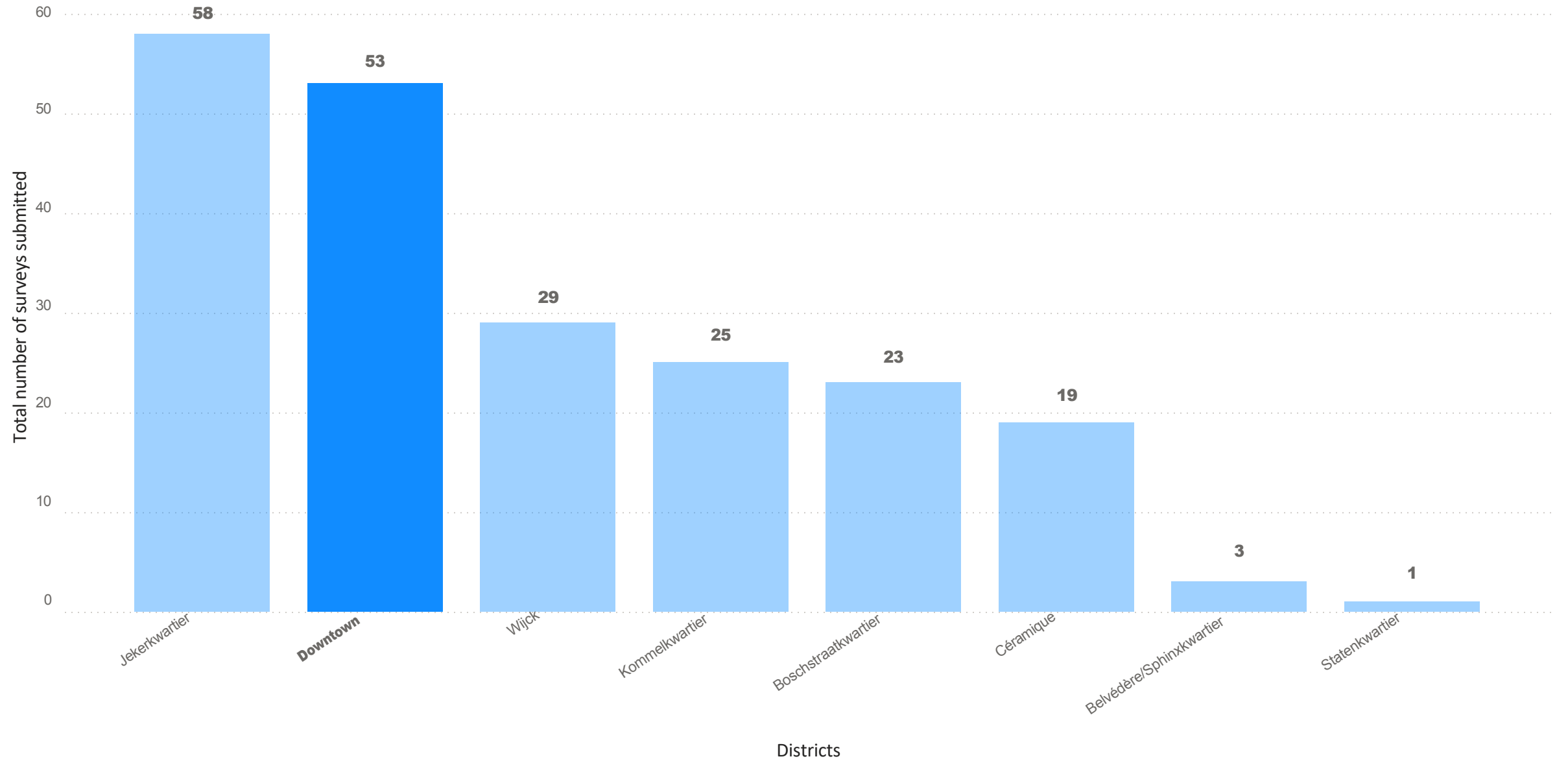
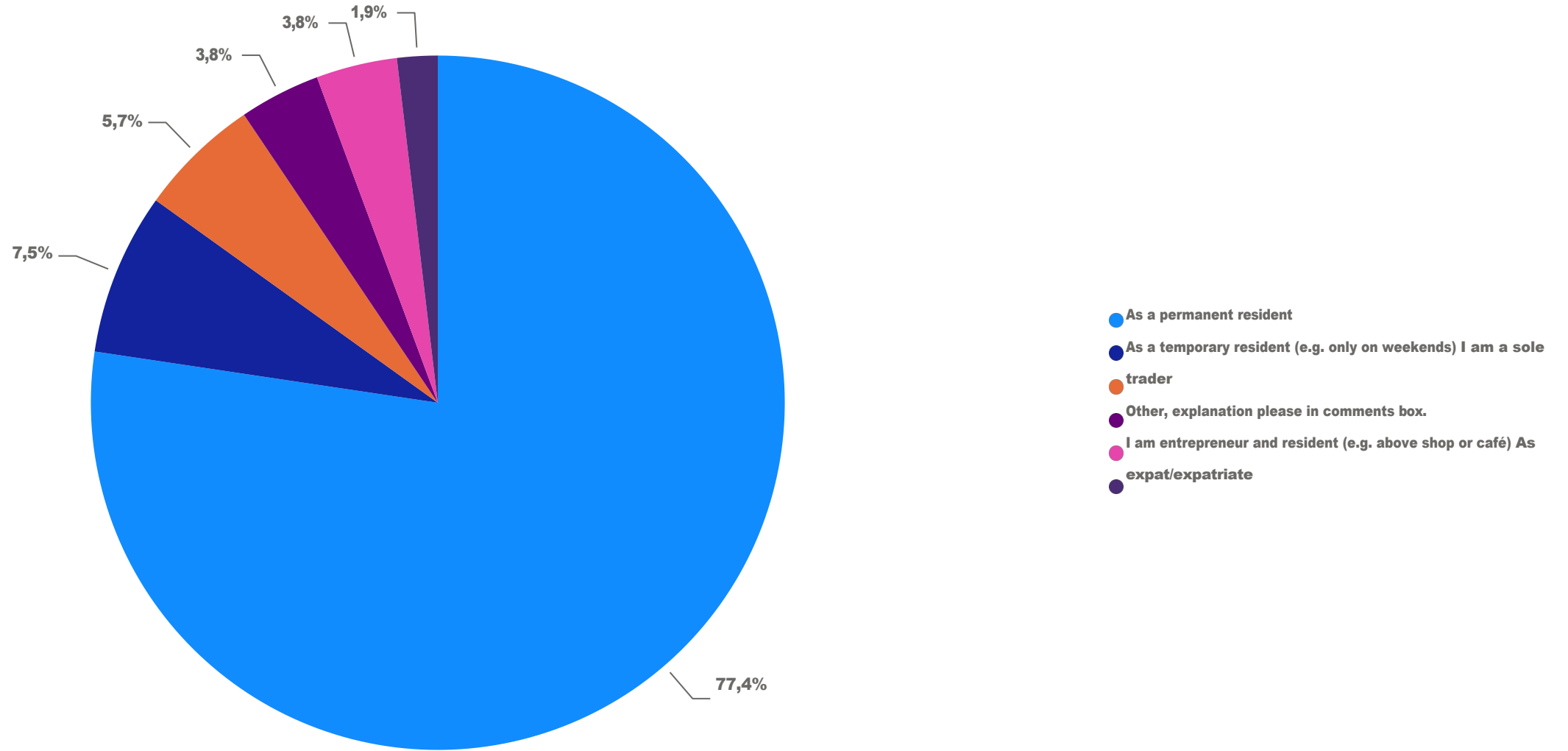


## Analysis 1

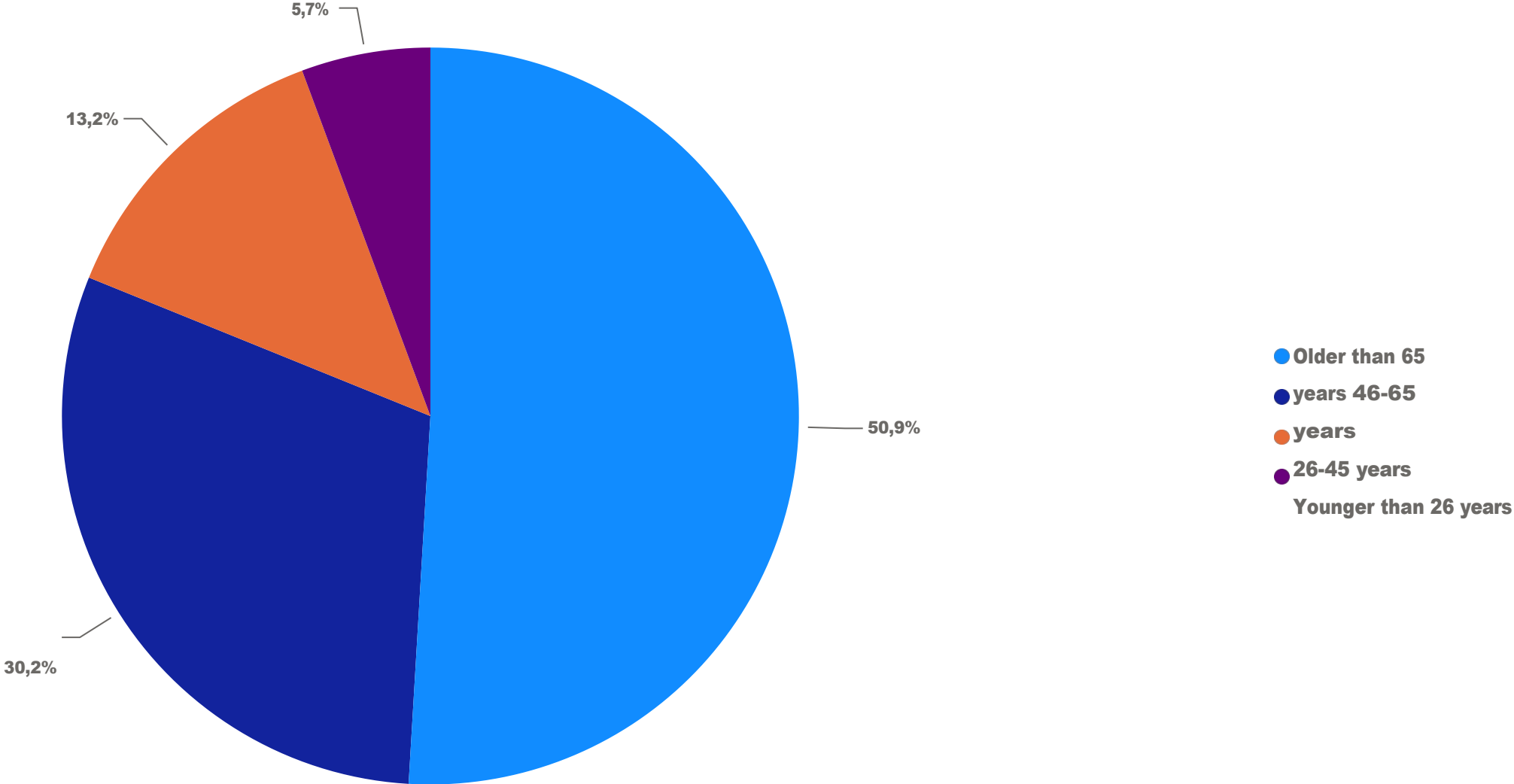
Which neighbourhood within the centre do you live or work in?



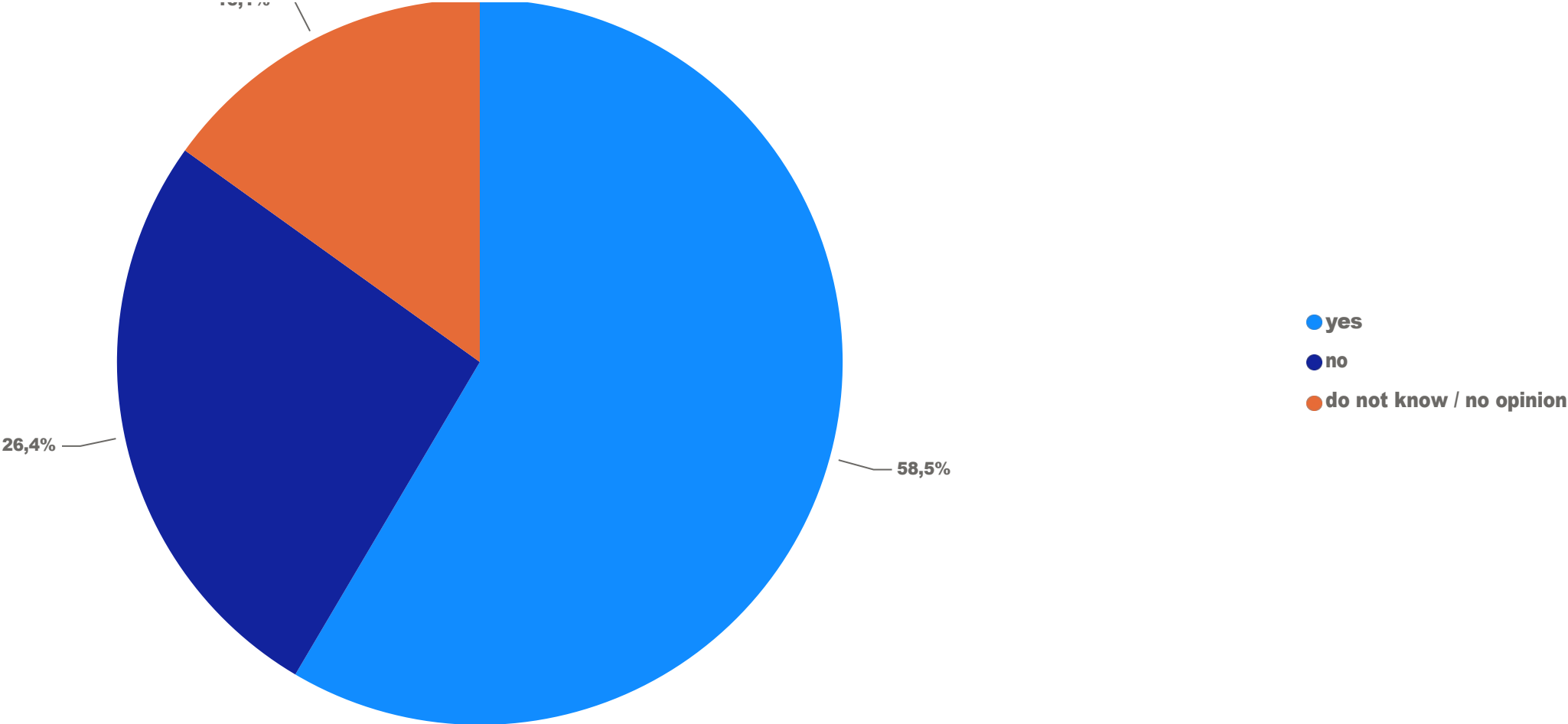
### Question 1 - In what capacity do you live and/or stay at the centre?



**Question 2 - Which age group applies to you**



**Question 3 - Did your neighbourhood organisation, such as a neighbourhood network, neighbourhood platform, residents' platform or residents' association, sufficiently made known at the centre?**



**Question 3 - Has your neighbourhood organisation, such as a neighbourhood network, neighbourhood platform, residents' platform or residents' association, made itself sufficiently known in the centre?**

Analysis 4 Comment Provided

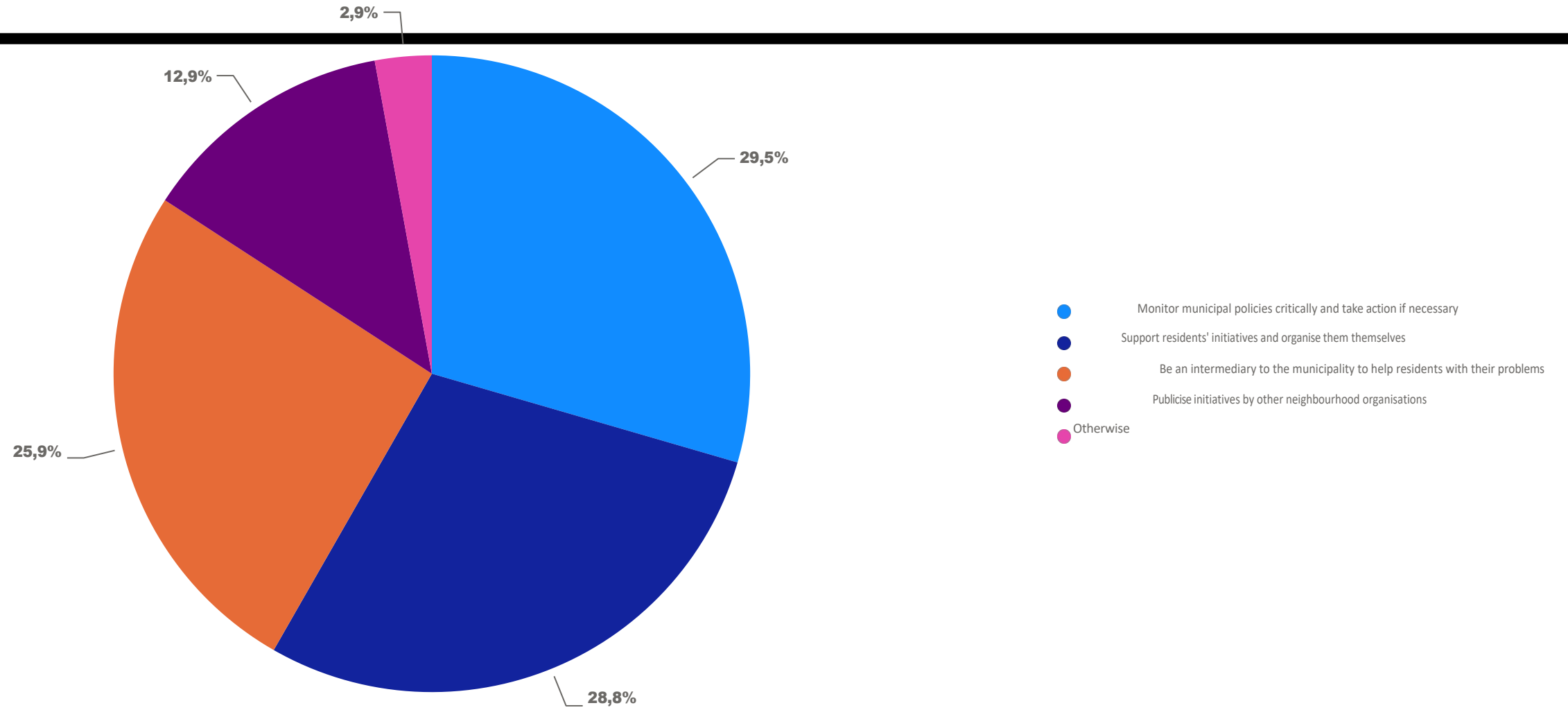
✓

They started recently but they regularly hand out flyers in the neighbourhood.

My wife and I are members of the Residents' Association Jekerkwartier and not the Residents' Association belonging to Binnenstad information provision

This can be improved

### Question 4 - What do you think is the usefulness of a neighbourhood organisation (Multiple answers possible)



**Question 4 - What do you think is the usefulness of a neighbourhood organisation (Multiple answers possible)**

Analysis 5 Comment Provided

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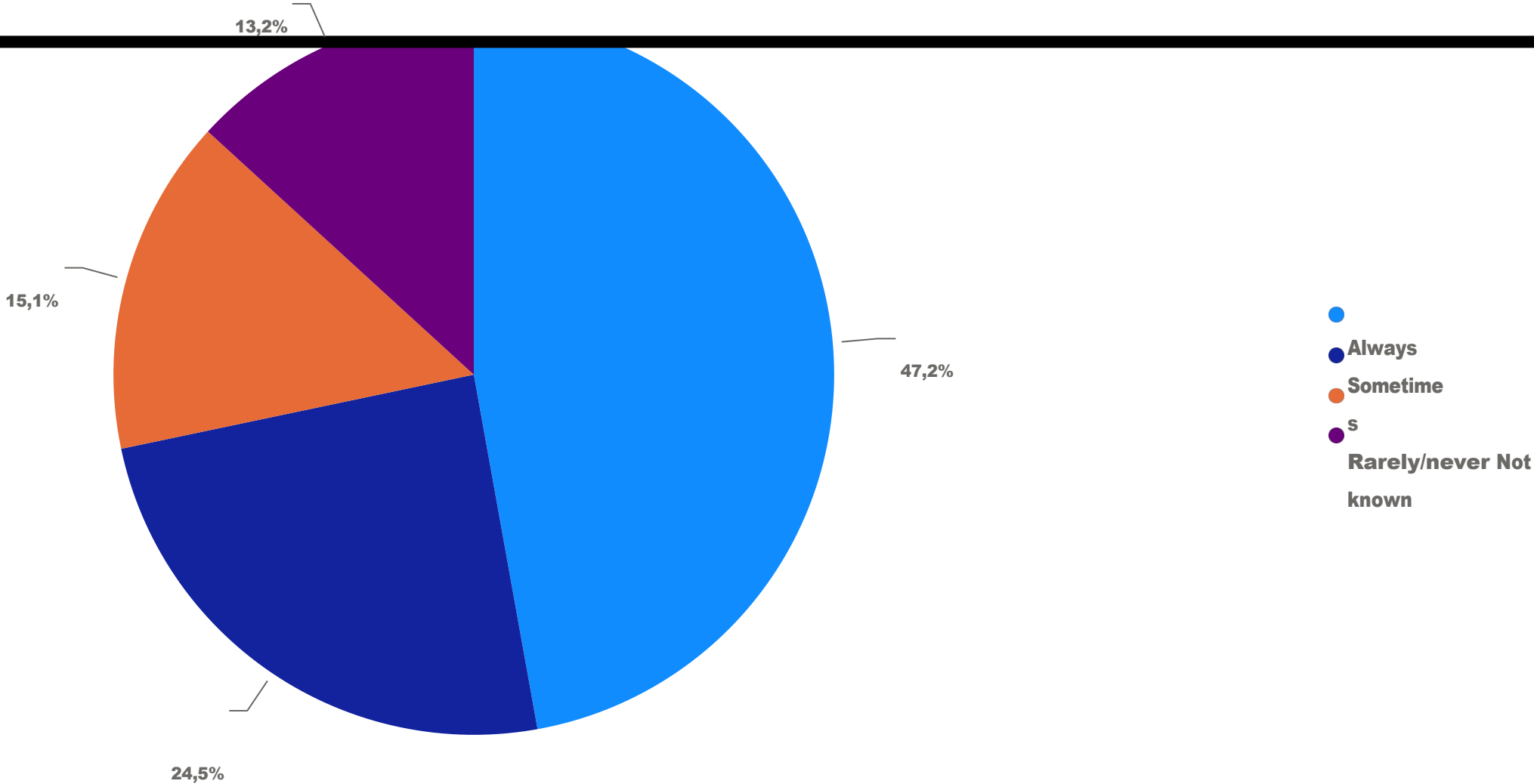
promote contacts with neighbours; information platform for residents;

Promoting cohesion residents

Operating a living room bv in the Star Hall.

ensuring connection and meeting in the neighbourhood

**Question 5 - Do you follow your neighbourhood organisation's information through their website, flyer, neighbourhood magazine, newsletter or on social media?**



**Question 5 - Do you follow your neighbourhood organisation's information through their website, flyer, neighbourhood magazine, newsletter or on social media?**

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Analysis 6 Comment Provided

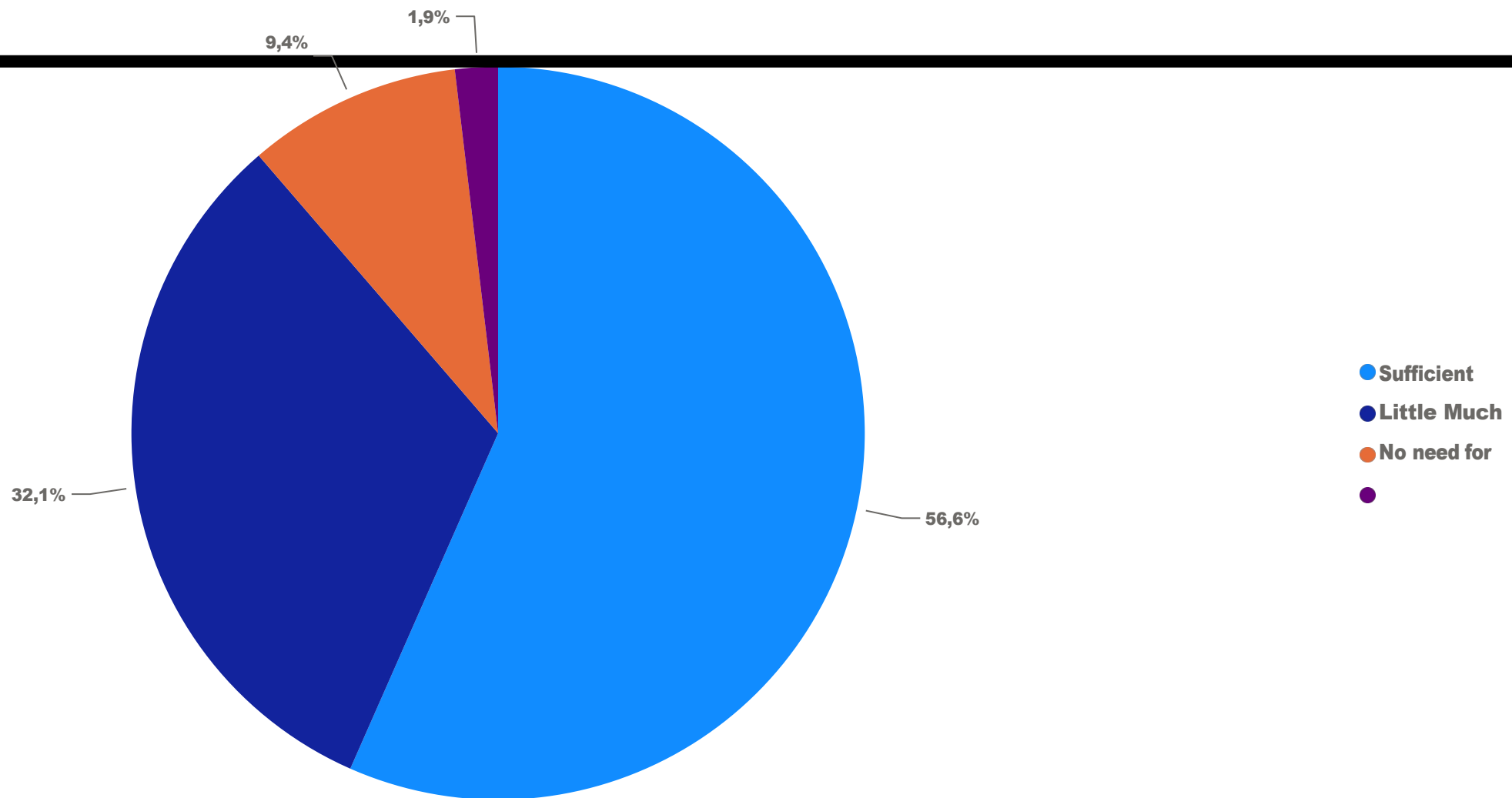
Only if I receive a flyer. Not familiar with website, social media page

Yes, from the BJK.

Great website

Regular

### Question 6 - Do you have friends and acquaintances in the neighbourhood?

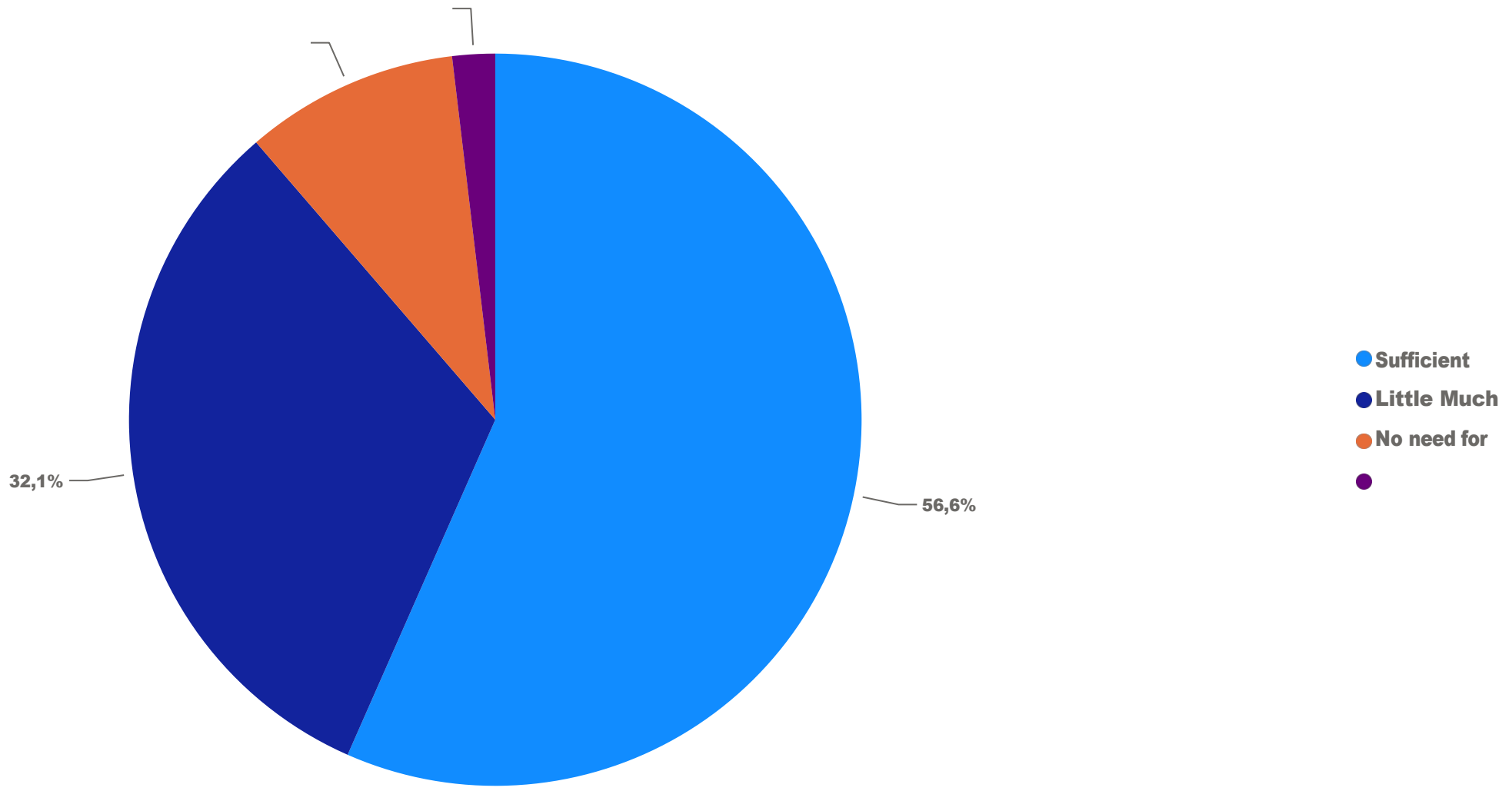


**Question 6 - Do you have friends and acquaintances in the neighbourhood?**

Analysis 7 Comment Provided

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**Question 7 - Do you have a confidant in your environment that you can go to with problems?**

Analysis 8 Comment Provided

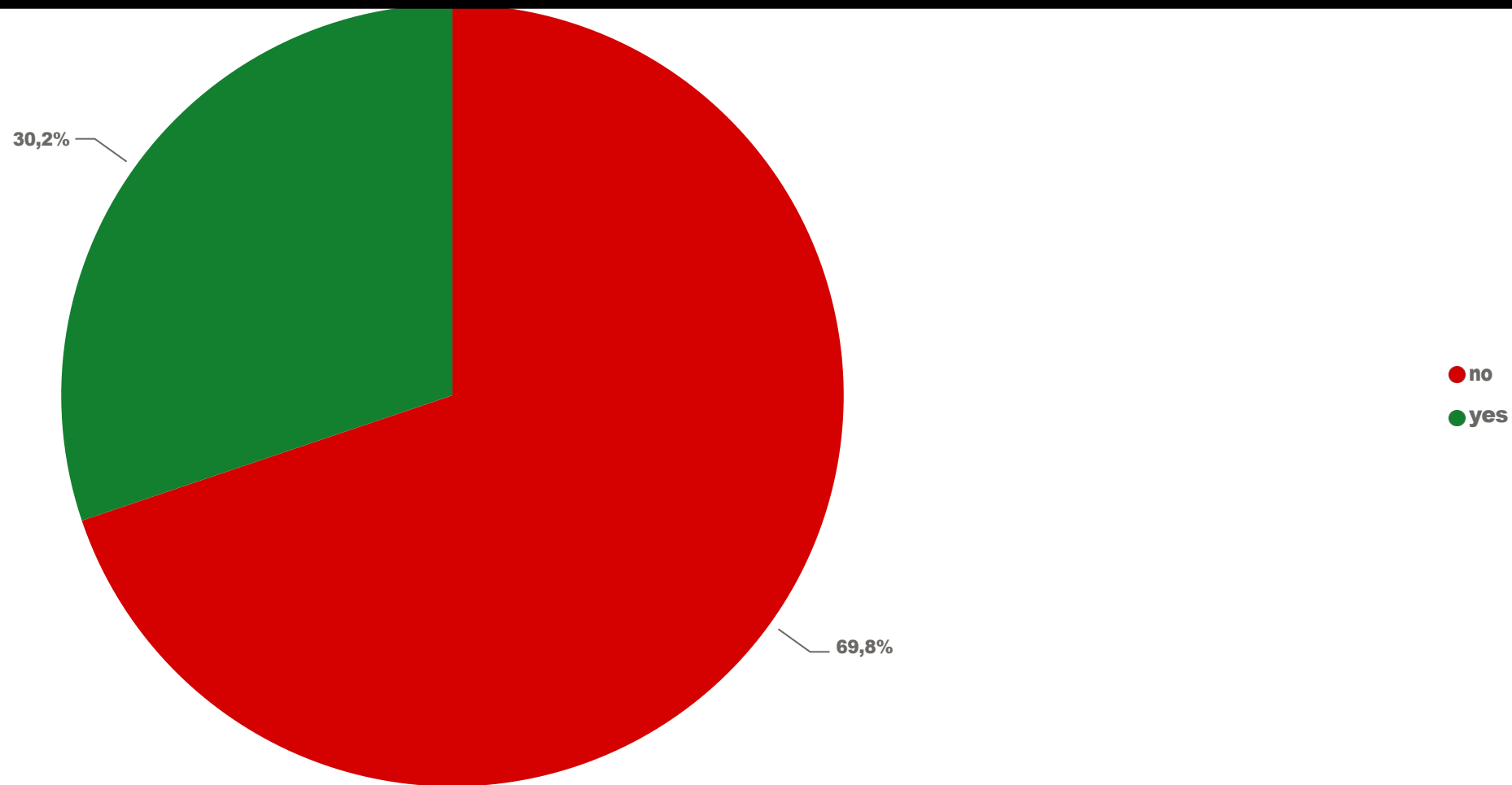
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no need

unclear question; what kind of problems? what do you mean by confidant

Do not know

**Question 8 - Would you like to help meet or connect people? If you would like this please make this known in the comments box below**



**Question 8 - Would you like to help meet or connect people? If you would like this please make this known in the comments box below**

Analysis 9 Comment Provided



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through neighbourhood network

Do this already

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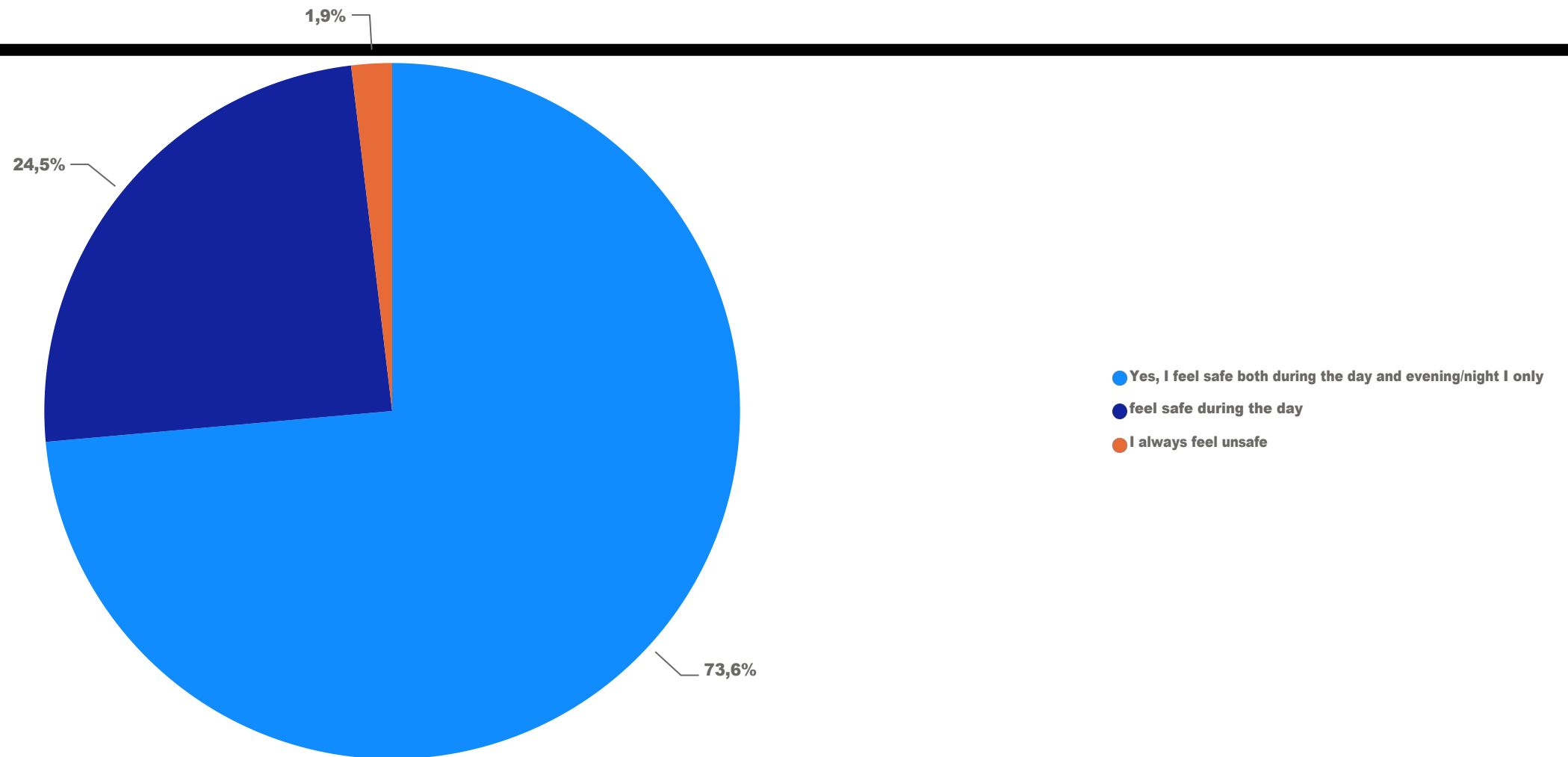
Have entered my name, Paula Daenen

I will probably volunteer at the neighbourhood association.

I occasionally check the local orange fund initiatives, maybe I will sign up there.

depends on what; you need to ask this question more concretely

## Question 9 - Do you feel safe in your neighbourhood?



## **Question 9 - Do you feel safe in your neighbourhood?**

Analysis 10 Comment Provided

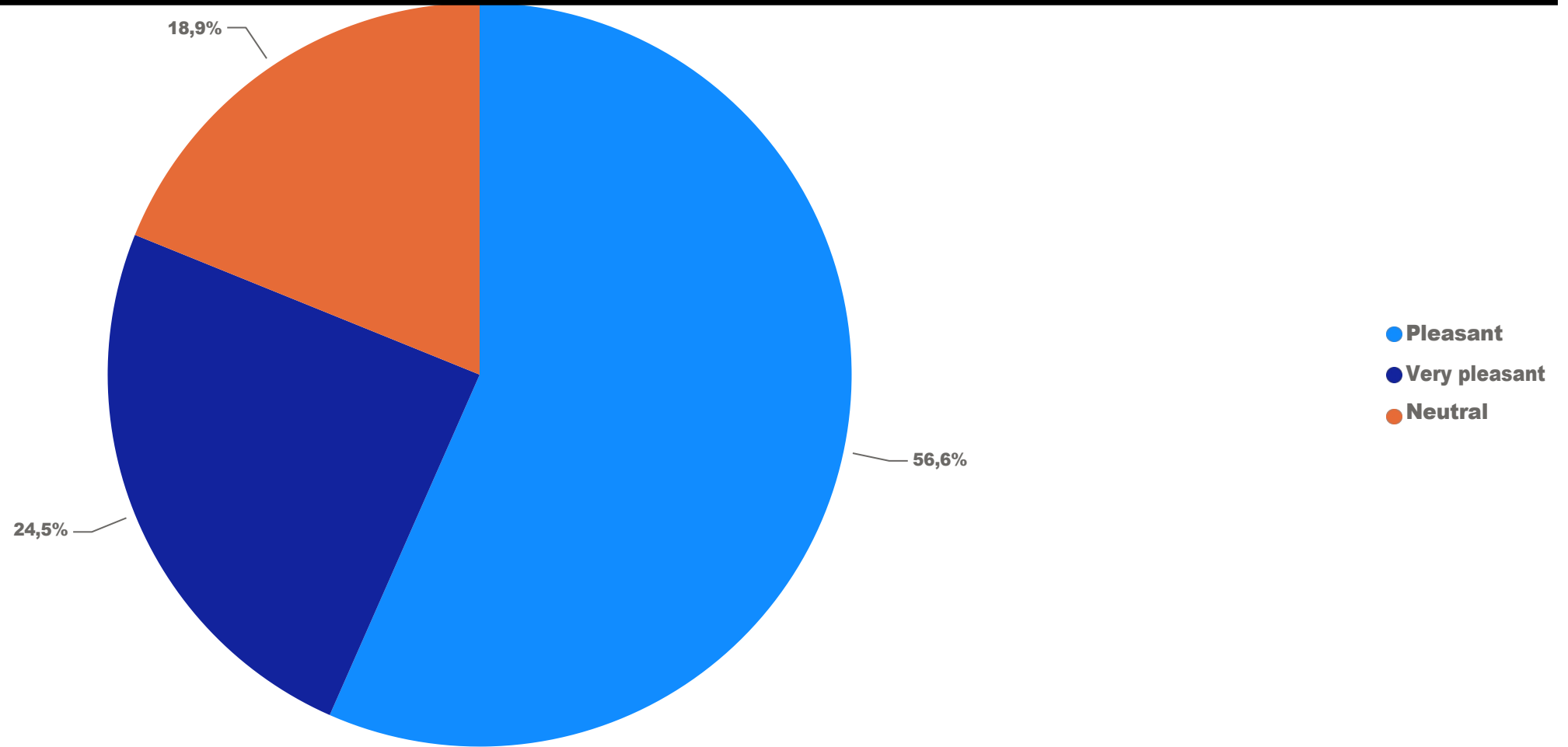
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As a resident of Hoenderstraat, things have been very bad lately, unfortunately. Of course, it has been a known problem for years that there is a lot of scum there (Hoenderstraat, Kesselskade, Van Hasselkade),

I often have to pass by the mosea forum, ridiculous that the scum have been hanging around there undisturbed and harassing people for years. Have been accosted several times and slowly starting to annoy me.

In front of the City hall door, are always people selling drugs and fighting.

**Question 10 - At the beginning of the survey, you indicated the neighbourhood you live in. What do you think of your residential area/neighbourhood?**



**Question 10 - At the beginning of the survey, you indicated the neighbourhood you live in. What do you think of your residential area/neighbourhood?**

Analysis 11 Comment Provided



Occasionally troubled by noise in the street from long-distance youths. Mainly in the late evening and night hours towards the weekend.

Occasionally bothered by what festivities take place on the Vrijthof and immediate surroundings.

Subject to road safety

Downtown Maastricht is great, except for increased crime.

I hope there will be more green

I live in St Teunis Street, balcony on Pumps Street. It is a big sound box, as soon as someone opens their window you can literally follow the conversations across the street that sometimes go on all night.

Because it is close to the city centre, there are regular nuisances here (loitering and drug-related nuisances)

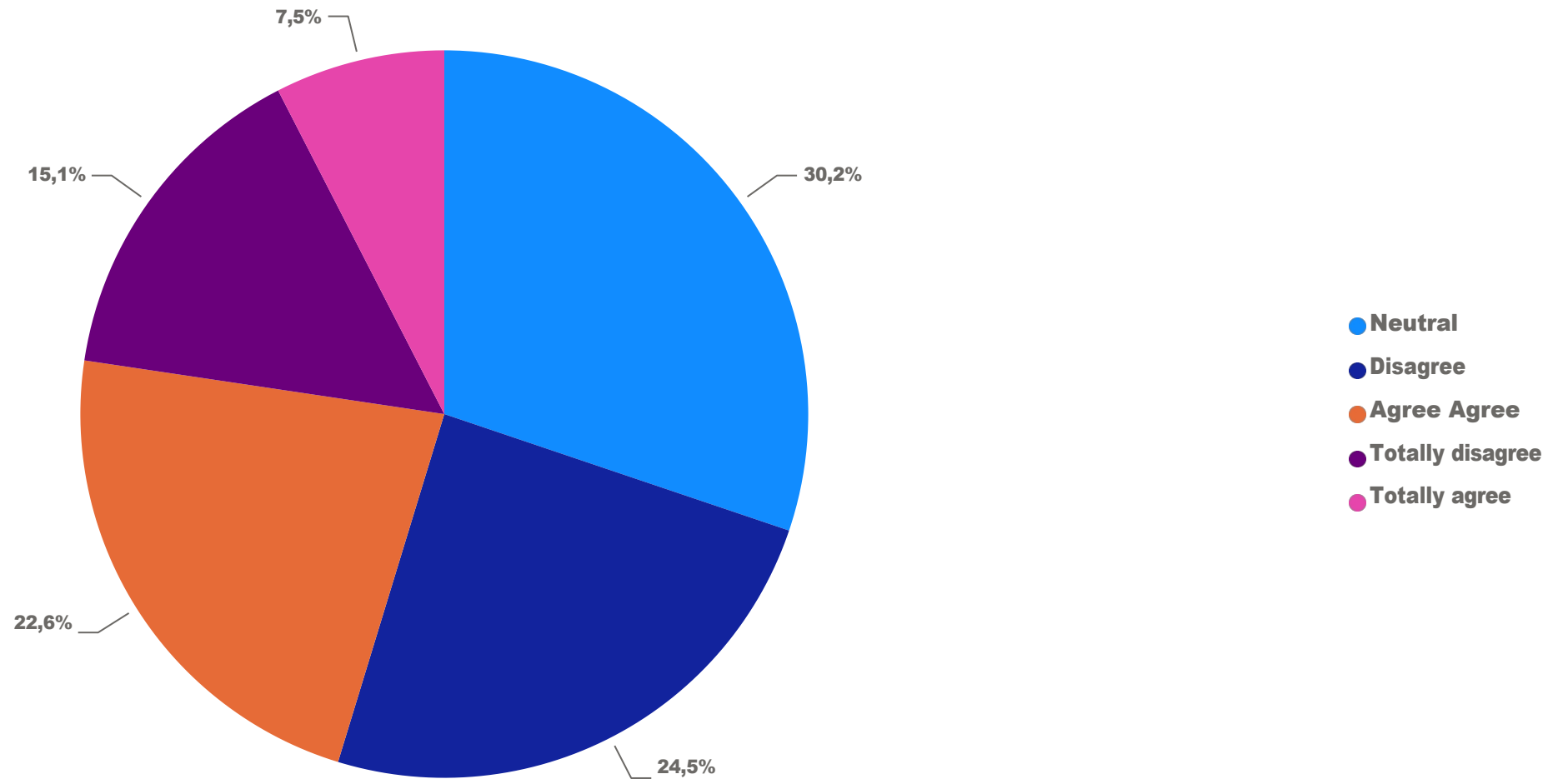
too many events

The system of collecting garbage is awful.

Lots of nuisance from bikes and street rubbish.

Traffic density and driving behaviour on Papenstraat ;regularly very irritating.

**Question 11 - There has also been a 20% street cap on eviction/pledging in the city centre for Jekerkwartier since early 2024, Kommelkwartier, Statenkwartier, Boschstraatkwartier, Wyck and Céramique; corresponding to other urban areas. No maximum applies to the Inner City and the streets Boschstraat north, Wycker Brugstraat and Stationsstraat. A lower maximum of 10% applies to the suburbs. Are you satisfied with the current eviction/pledging policy?**



**Question 11 - There has also been a 20% street cap on eviction/pledging in the city centre for Jekerkwartier since early 2024, Kommelkwartier, Statenkwartier, Boschstraatkwartier, Wyck and Céramique; corresponding to other urban areas. No maximum applies to the Inner City and the streets Boschstraat north, Wycker Brugstraat and Stationsstraat. A lower maximum of 10% applies to the suburbs. Are you satisfied with the current eviction/pledging policy?**

Analysis 12 Comment Provided

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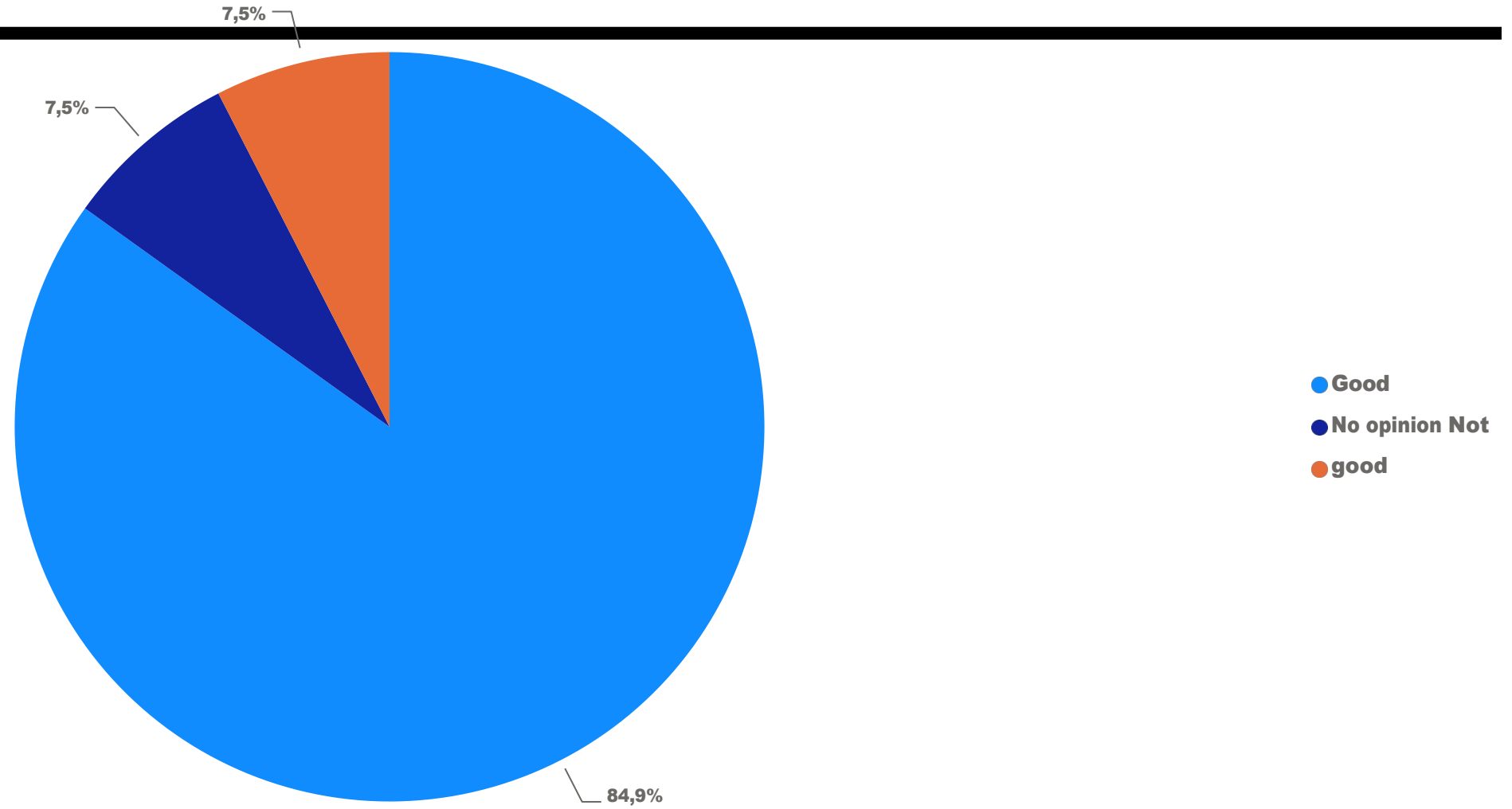
√

Eviction/pledging should be prevented/banned much more.

Too many student houses, no control of nuisance.

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**Question 12 - The municipality wants to make the city centre a zone where the car is a guest (the driver has to consider the cyclist and is allowed to drive a maximum of 30 km/h). What do you think of this measure?**



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**Question 12 - The municipality wants to make the city centre a zone where the car is a guest (the driver must take into account with cyclists and is allowed to travel at a maximum speed of 30 km/h). What do you think of this measure?**

Analysis 13 Comment Provided

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Car silence during recent construction activities was delightful

Motorists care little about this.

Cyclists make car traffic unsafe by unsafe manoeuvres while cycling w.o.w.: turning left or right unexpectedly, not indicating direction, cycling through streets which are pedestrian areas, riding their bikes at night without lights.

A very good idea; cars should be kept out of city centre as much as possible. there are too many cars just dropping people off e/o picking them up.

Given the way some people cycle, that is already practice.

Good but a restriction on HGVs/buses is also no luxury

But cyclists must obey traffic rules!

The problem in the city centre is not just cars, but especially mopeds, scooters and motorbikes. The noise they produce is many times too high and it is not checked .

Especially in Dog Street , tall houses , this is a big problem .

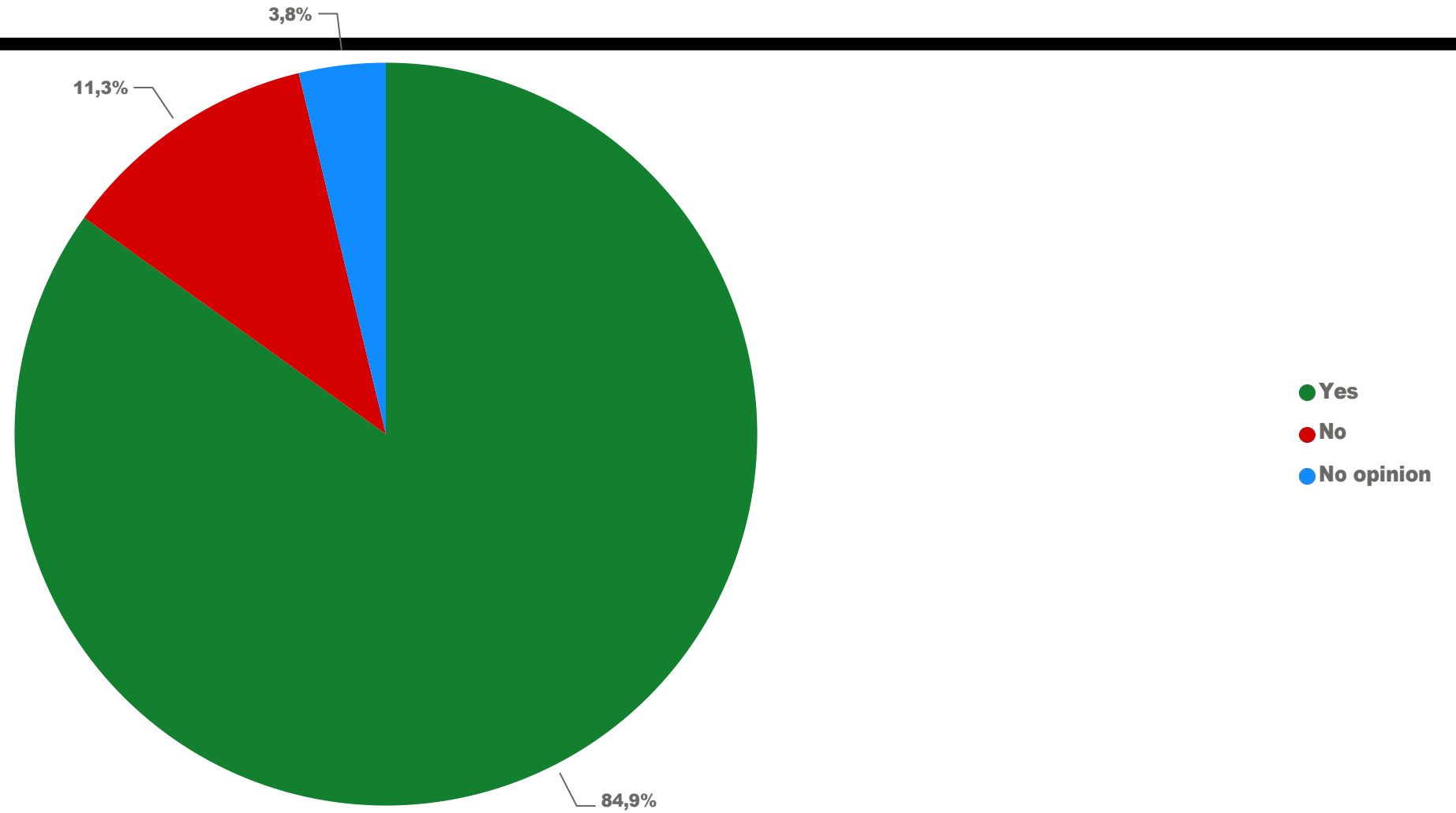
Fall over bikes totally out of control does the municipality have more on this than they should stack them

Pedestrian area: enforce! Take action against parking+ bikes

Do maintain!!!!

Same should apply to cyclists. More nuisance from cyclists than cars!

**Question 13 - Should action be taken against people parking their bicycle, motorbike, scooter or car outside the official parking spaces in the stall centre?**





### **Question 13 - Should action be taken against people parking their bicycle, motorbike, scooter or car outside the official parking areas stall in the centre?**

Analysis 14 Comment Provided

This is the long-suffering problem of NON-enforcement. Surely, with every new rule, let the municipality consider that it must be enforced!

Bicycles used to be collected almost daily from the square in front of the central station. Unfortunately, these days it is once again full of stray bikes.

There are not enough bicycle parking spaces in Mariastraat/Mariaplein for residents (bicycle parking on Kesselskade is for daytime only). During the day, there are a lot of bikes from non-residents. In connection with this, my bike was removed once because it was outside the racks.

Enforcement must be much stricter and consistent; not an occasional prodding action

Incl. enforce on speed.

Likewise, especially bikes not in the racks while the bike shed is not full at all.

Immediately move to the Geusselt. No football is played there anyway!!! Destroy after 1 month. Proceeds of iron in mini fund.

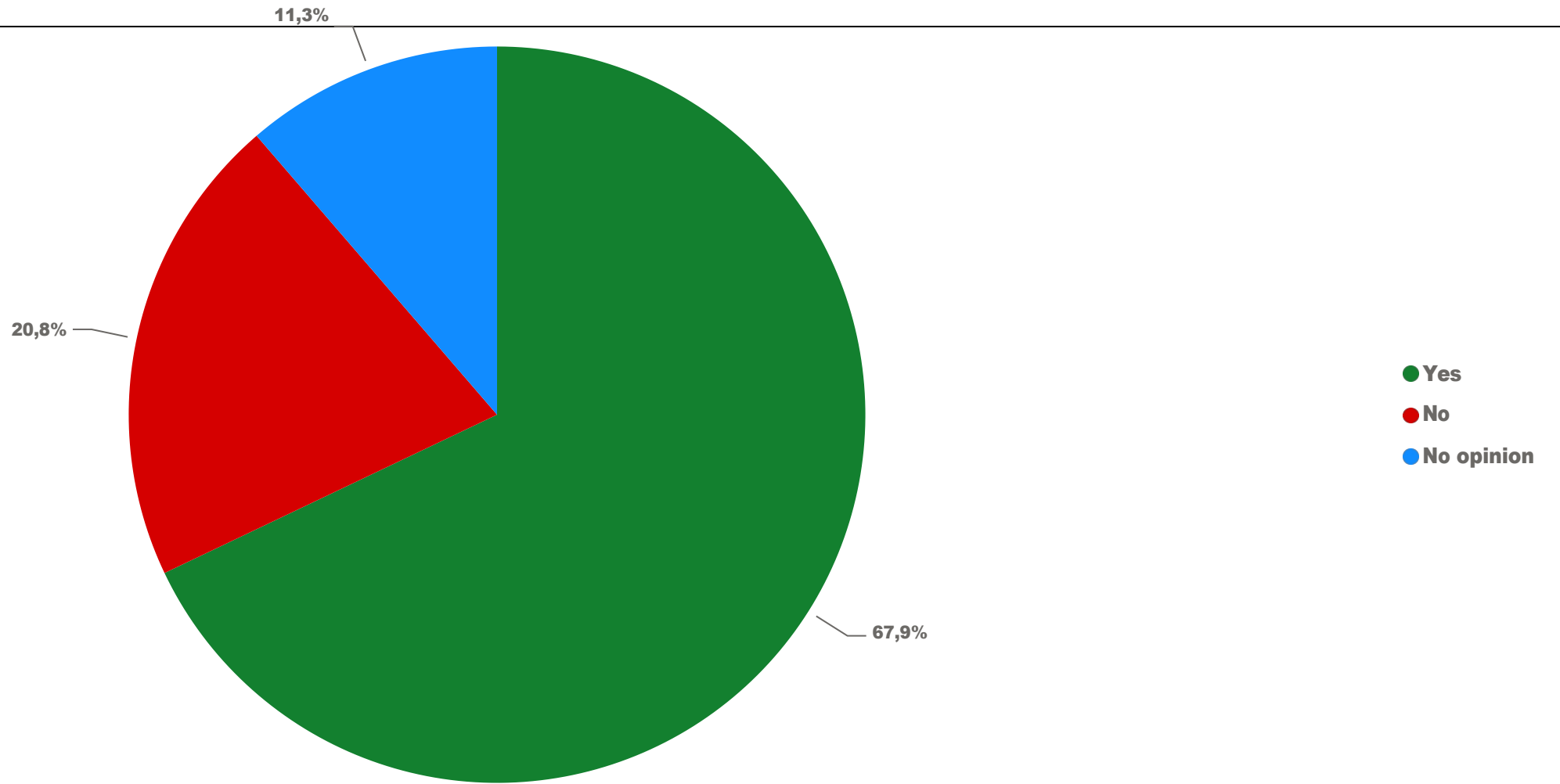
Expand parking facilities. Especially for bicycles

Lots of nuisance mn bikes!

Banning without enforcement is completely pointless

Very sure situation for needy is sometimes Life threatening no way through

**Question 14 - Do you think parking facilities for motorbikes, scooters and bikes in the city centre should be expanded?**



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## Question 14 - Do you think parking facilities for motorbikes, scooters and bikes in the city centre should be expanded?

Analysis 15 Comment Provided

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There are insufficient parking spaces for bikes. the Vrijthof should be cleared of bikes on the east side. Entre Deux is a good option to park bikes.

It is clearly too little.

In existing premises.

yes , but outside the centre and only electric in the centre for motorbikes and scooters

Mariastaat/Mariaplein build bike racks for residents only

Mn for cycling!

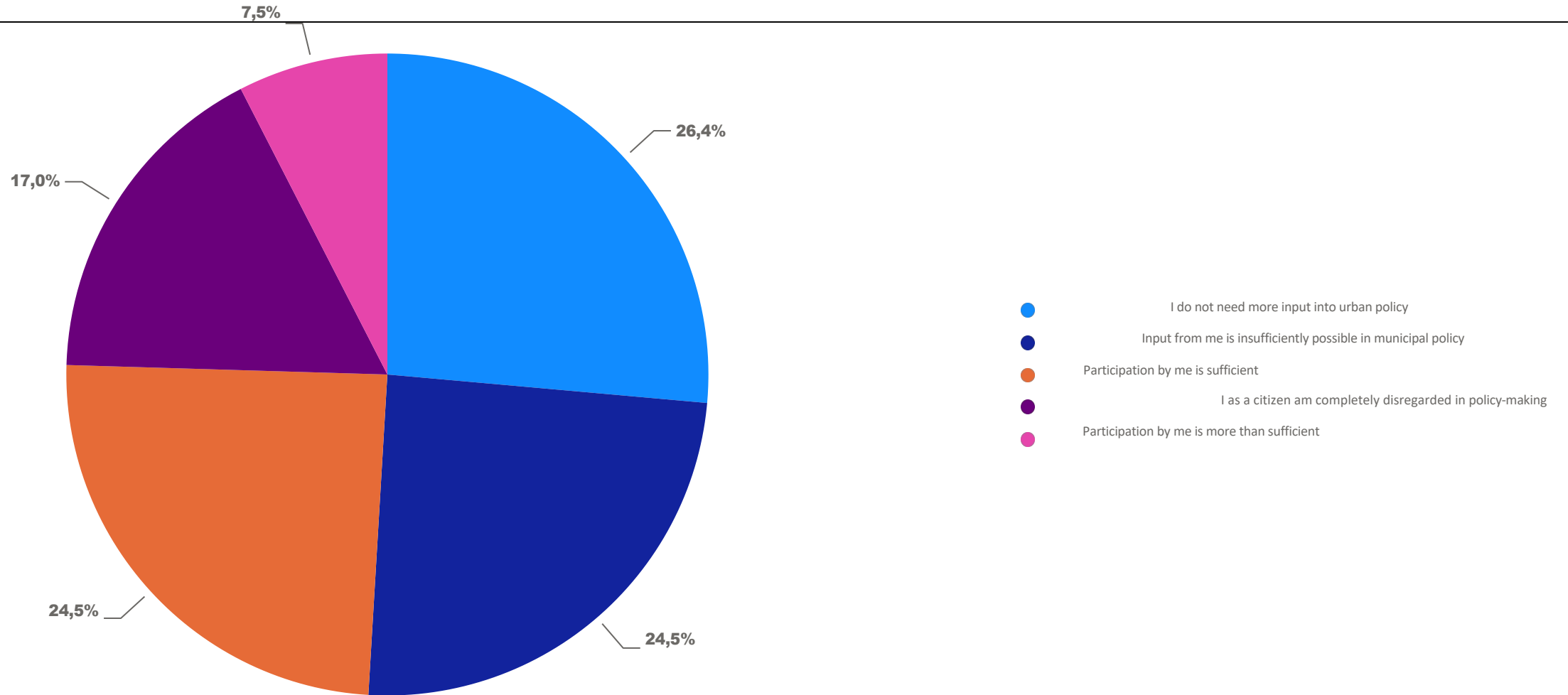
Not visible, so inside.

Especially for cyclists and permit holders

because people still need somewhere to park their vehicle

Well official on-street parking within city does not make sense

**Question 15 - The municipality wants to promote increased resident participation. Do you think there is sufficient opportunity to realise your input to the Municipality?**



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**Question 15 - The municipality wants to promote increased resident participation. Do you think there is sufficient opportunity to realise your input with the Municipality?**

Analysis 16 Comment Provided

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All current participation opportunities (through neighbourhood platforms, residents' associations, annual residents' evenings with responsible councillors, city tours, etc.) are for the Stage. They are valve mechanisms. People can vent and then the order of the day is passed. Citizens/residents are not really listened to. With the exception of two interest groups: the hospitality industry and centre management.

Only the so-called "lower numbers" count for the municipality. E.g. Mr Rieu's weeks-long occupation of the Vrijthof with the accompanying restriction of movement for, among others, city centre residents

The municipality usually goes its own way.

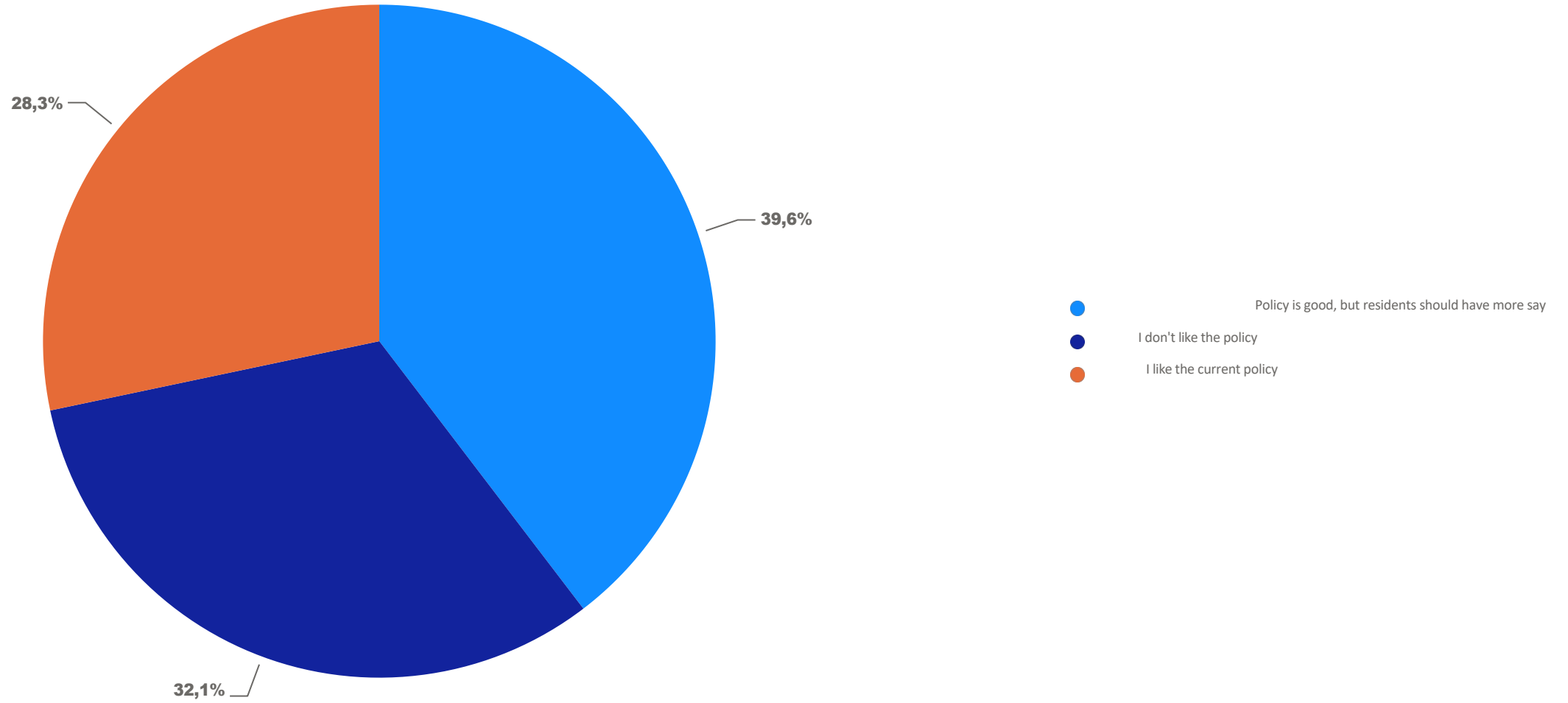
No opinion/unknown

Municipality focuses mainly on (foreign) students, expats and tourists. Ordinary citizens living in the city are at the bottom of the list

Lots of plans but no

Implementation control is below par none. People for it or too expensive

**Question 16 - Do you think the current events policy takes sufficient account of residents' interests?**



## Question 16 - Do you think the current events policy takes sufficient account of residents' interests?

Analysis 17 Comment Provided

If you are going to live in the city centre, you know that there are regular events or noise from cafes and nightlife. Wonderful right?

Moving the fair to, say, De Griendt.

There may be more listening to residents by the municipality.

Events have to make way for Andre Rieu, he may well cancel some concerts so that the winter country, for example, may also serve alcohol, too ridiculous for words this bureaucracy. Widen the rules or let Rieu shuffle for a change. I understand that these kinds of events bring in more money, but don't forget the middle- and lower-income groups, they are also entitled to entertainment.

There is no consideration for residents at all. There is no enforcement in any area.

No action is ever taken against noise pollution, even when reported. You are dismissed out of hand. The interests of the catering industry and event organisers always come first. In addition, too many events are organised in the city centre. The Vrijthof is occupied far too often.

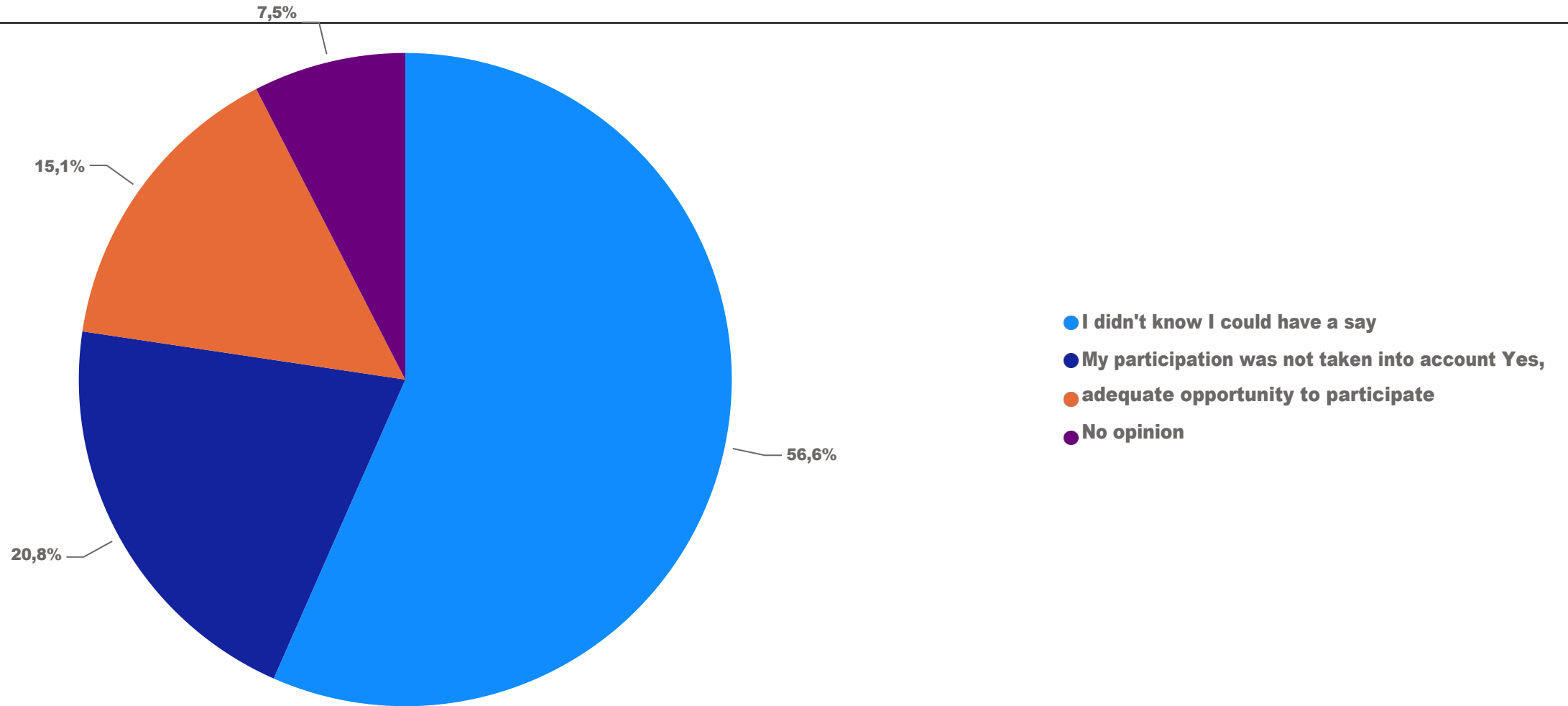
No opinion/unknown

Far too many events, it's like an amusement park open 365 days. The economy plays the main role, not pleasant living

Varying policy Municipality

See previous question

### Question 17 - Have you had sufficient participation in the current events policy?



## Question 17 - Have you had sufficient participation in the current events policy?

Analysis 18 Comment Provided

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Last carnival, for example, when the boom-bap music had to move away from the Vrijthof square, at the market they were not welcome either. Then, without consultation, they were moved to Richie Backfire square conducted, where residents were thus inconvenienced for 3 days.

Been to all public participation meetings. Noise levels have been adjusted slightly in theory, but because there is no enforcement, the nuisance is still the same as with the old events policy.

With that, all is said

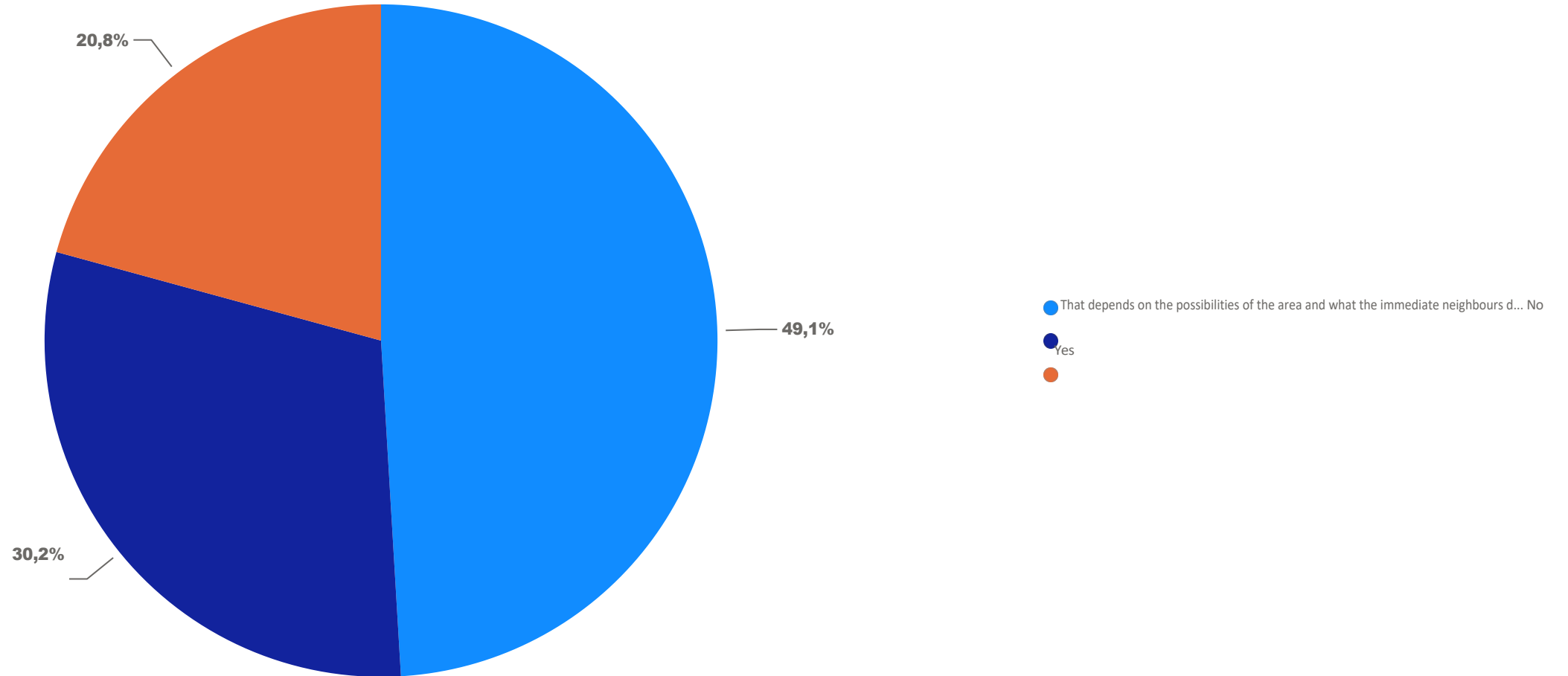
Implementation 2026 may have had sufficient experience with this

the trade-off was negative for us

So-called participation is a sham

In my opinion, participation makes little sense: Andre Rieu, Winterland, Preuvenemint, Inkom etc. , all just goes on.

**Question 18 - During the corona period, existing terraces have been extended in compliance with the 1.5-metre measure. Some hospitality businesses propose making the expansion of terraces permanent. Do you think this is a good idea?**



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**Question 18 - During the corona period, respecting the 1.5-metre measure, the existing terraces are expanded. Some hospitality businesses are proposing to make the expansion of terraces permanent. Do you think this is a good idea?**

Analysis 19 Comment Provided

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Absolutely not. Maastricht is already one big terrace; from Wycker Brugstraat to halfway down Tongersestraat. There should be far fewer terraces. Hospitality businesses almost all smuggle in a few seats there. There is no enforcement here either. Public space is getting smaller and smaller. Passage for disabled fellow citizens is becoming increasingly difficult. The beautiful historic city centre is also less and less visible. It is becoming one big carnival.

The Hospitality Industry is already far too dominant. The Centre is already a "Party Centre" Far too much mediocre-inferior, one-sided, tasteless Hospitality Vrijthof, Markt etc.

The terraces are already very large and the opening hours very wide!

There are terraces aplenty. In many places, you can't even just walk on the pavement anymore. And all those huge tents/parasols. Just terrible. Long for the days when the Vrijthof pavement was not a big permanent terrace. Back then it was a beautiful square. Now it's a terrible fairground.

Hospitality always comes first. That's a bad thing!

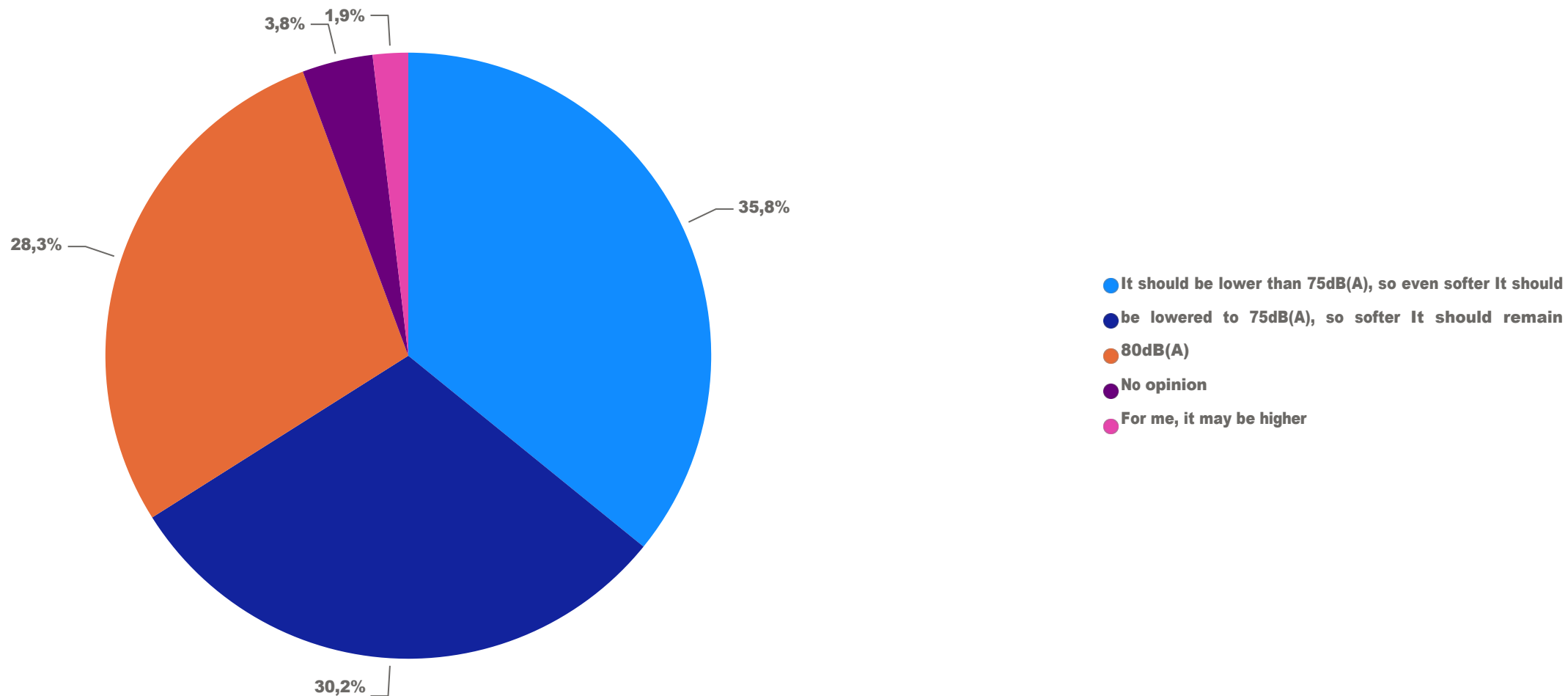
Maastricht is no Efteling

No, because it is "land grabbing". See the vrijthof where the boundaries (thoroughfares) are stretched further and further. The municipality does not enforce here either!

On Boschstraat, you had nice big terraces, also on the Vrijthof. Looked very good. Also on OLV square, the terraces should be allowed to stay in winter (they have to be empty now) This should be possible everywhere, including Pieterstraat, and not at 21:00

For hospitality, it's never enough

**Question 19 - Clarification: dB(A) is the unit in which the strength of sound is represented in the vast majority of cases. The dB(A) is derived from the ordinary decibel, but corrects the noise levels for the sensitivity of the human ear. A 1 dB(A) increase in noise level is just perceptible to the human ear when concentrating and listening very carefully. Since this year (2024), the noise level of events and catering establishments in the city centre has been adjusted to a maximum of 80 dB(A) at the nearby facade. What are your experiences. Do you think this limit should be lowered to 75dB(A) (as in Amsterdam).**



**Question 19 - Clarification: dB(A) is the unit in which the strength of sound is represented in the vast majority of cases. The dB(A) is derived from the ordinary decibel, but corrects the noise levels for the sensitivity of the human ear. A 1 dB(A) increase in noise level is just perceptible to the human ear when concentrating and listening very carefully. Since this year (2024), the noise level of events and catering establishments in the city centre has been adjusted to a maximum of 80 dB(A) at the nearby facade. What are your experiences. Do you think this limit should be lowered to 75dB(A) (as in Amsterdam).**

Analysis 20 Comment Provided



The bass vibrations are the worst. That they turn those down considerably

The perception of nuisance yes or no is subjective.

Even lower is possible but does not seem realistic

More and more hearing damage and tinnitus according to doctors. Why does it have to be so loud? If everyone does it, there is no need to worry that customers will stay away.

Your explanation is incorrect. It is misleading. It is a logarithmic scale; it works exponentially. Every 3dB(A) more is a doubling of the noise level. Besides, you can set standards all you want; if they are not enforced, they are of no use to you as a resident. In our house, noise levels of 90 to 105 dB during Carnival were measured in the house and bedroom. Enforce and fine is the motto.

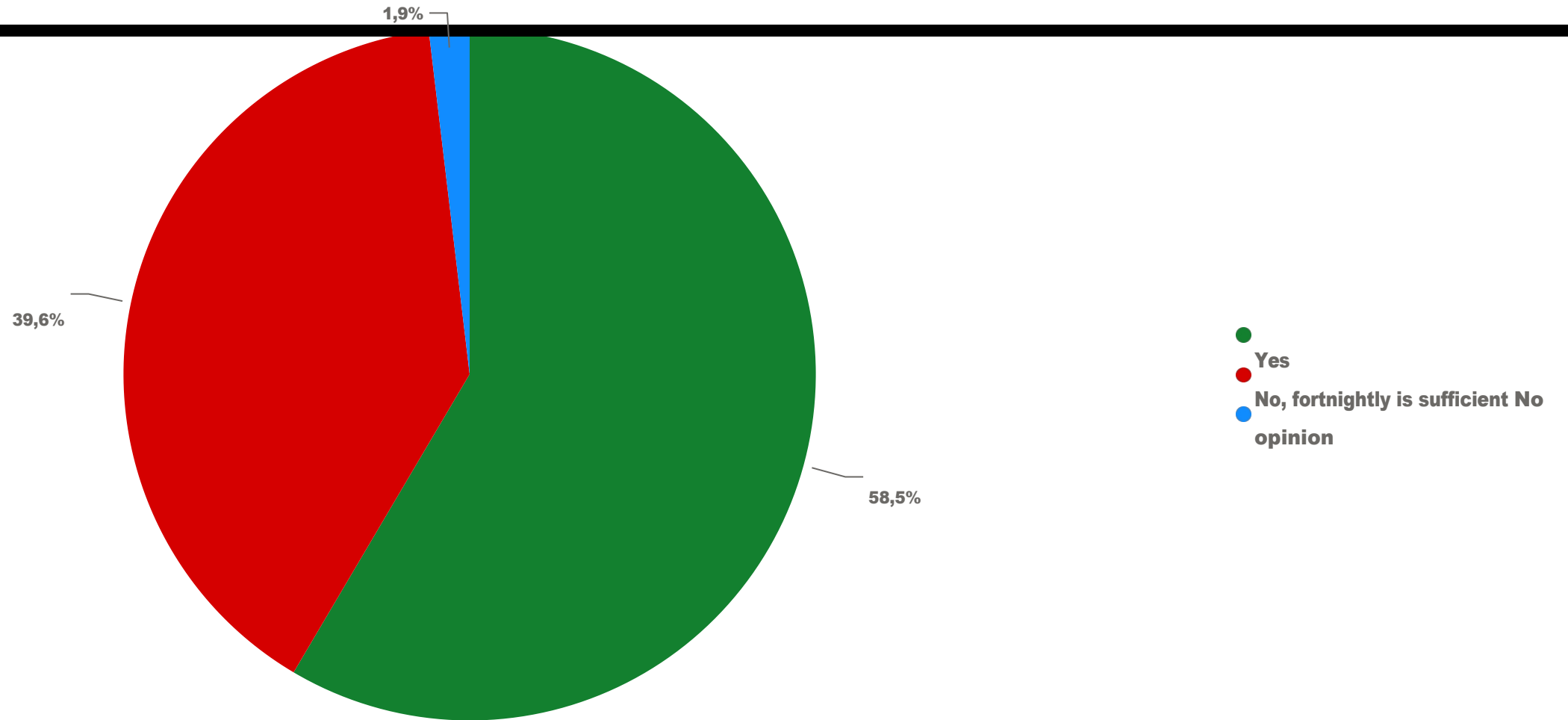
Especially the fairground noise.

We have very regular noise pollution.

We are talking about events here (Preuvenemint, Carnival, Rieu) so then there is temporarily something to do in the city. Then it's okay to make some noise in the city. And in the case of a zaate hermenie, how will you do that? Play softer?

They don't all adhere to noise standards visitors door open and it blaes across the Vrijthof again at night Police have experience with this

**Question 20 - The municipality has changed the collection schedule of GFT, residual bags and waste paper. The collection frequency of the residual bags remains fortnightly, however; do you think the residual bags should be collected weekly again in the centre?**



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**Question 20 - The municipality has changed the collection schedule of GFT, residual bags and waste paper. The collection frequency of the residual bags remains fortnightly, however; do you think the residual bags should be collected weekly again in the centre?**

Analysis 21 Comment Provided

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ABSOLUTELY!!!

If you have a cat then you also have a lot of litter box waste. Those pellets are only allowed in the residual bag and then it stays for a fortnight. So yes, please collect weekly again! Especially in the city centre where the homes are small and there is little space to put the residual bag down.

The amount of residual waste naturally depends on the family composition

This is really a misstep by the municipality. Bags are lying on the streets everywhere for a fortnight. The old policy (collection every week) should be brought back as soon as possible

And if that would cause problems follow, then the system followed in the municipality of The Hague at [https://www.denhaag.nl/nl/afval/?utm\\_source=aliasenutm\\_medium=offlineenutm\\_campaign=afval](https://www.denhaag.nl/nl/afval/?utm_source=aliasenutm_medium=offlineenutm_campaign=afval)

Fortnightly for apartment living is not convenient.

It would also be nice if the collection schedule states when (i.e. say between 4-7pm) the bags will be collected.

I therefore separate my waste sufficiently for me.

In summer every week please

In summer, once a week would be better because hot temperatures cause more flies

Yes indeed students and others place the bags on the street on other days I v b with vermin it is better once a week

Now listen and reverse this measure. Old grids are probably still in the drawer; get them out!

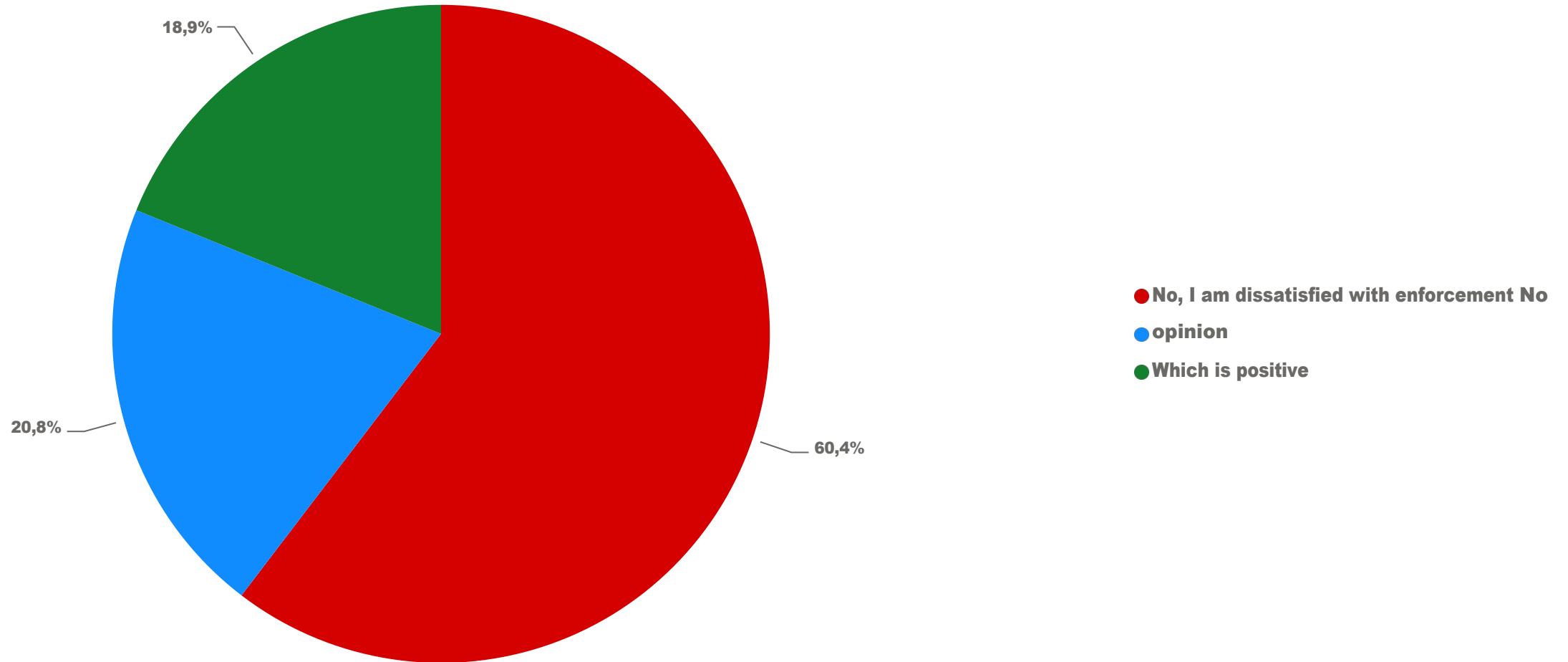
Imagine room dwellers, students (majority) have no way to keep these 14 ! days in their rooms. Where there is an outdoor place, the attraction of pests, rats mice, maggots, is bad for public health and unhygienic.

Obviously every time problems between tenant=landlord. Municipality takes no responsibility and shoves it far away. Illegal bags will always remain. Sjiem and Sjoen !!!!

The current system doesn't work properly. I think it would be better with containers.

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**Question 21 - The municipality has been struggling for years with a shortage of enforcement staff, causing bicycle nuisance, student nuisance and overcrowded waste containers are hardly addressed, if at all. What is your experience with enforcement?**



**Question 21 - The municipality has been struggling with a shortage of enforcement personnel for years, resulting in bicycle nuisance, student nuisance and overflowing waste containers are hardly addressed. What is your experience with enforcement?**

Analysis 22 Comment Provided

Am very dissatisfied with Enforcement Department. Enforcement deserves high priority in the municipality, but it does not have it now. Enforcement is in mayor's portfolio. Who takes no action. Far too lax. Problem has been known for years. Municipality does nothing about it.

There still remain too many "orphan bikes" that are collected far too infrequently.

Much more enforcement is needed against bicycle nuisance, student nuisance, litter (illegal dumping of waste in city centre)

There is insufficient enforcement

Fine people I see regularly in the neighbourhood. Also if you make a report they show up pretty quickly.

Enforcement is untraceable and inaccessible to citizens. Where to look for contact details?

Enforcement does not act sufficiently in the city centre.

Enforcement?

The city centre is really deteriorating; rubbish, glass, cigarette butts, paper, etc. are often left lying around for days while the city centre should be the city's calling card. It should be cleaned daily like most cities in southern Europe.

I make lots of reports through the council app but too little happens. Nuisance just continues.

In the city centre, enforcement is sufficient as far as I am concerned. Litter is indeed a problem unfortunately.

Pity it is necessary, but expansion is desirable

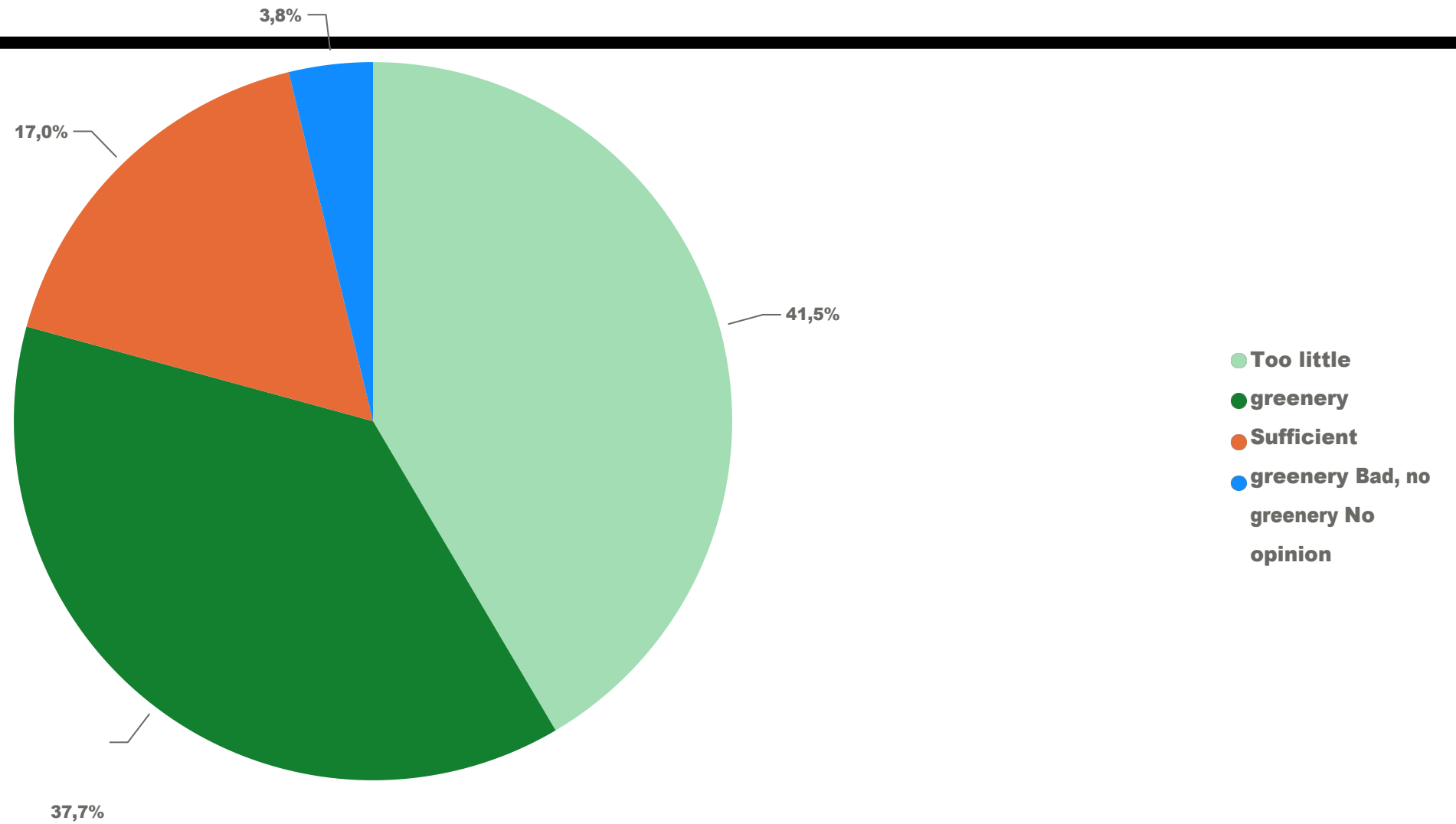
Quite right there is absolutely no control on that policy and cyclists and students also know

Either enforce rules or else repeal them.

Making rules and not enforcing them is completely pointless

Lots of rubbish on the street + rats and annoying behaviour students.

### Question 22 - How is the green space in your neighbourhood?



## Question 22 - How is the green space in your neighbourhood?

Analysis 23 Comment Provided

□

Everything is being built up. Greenery disappears.

There could definitely be some greenery in the city centre

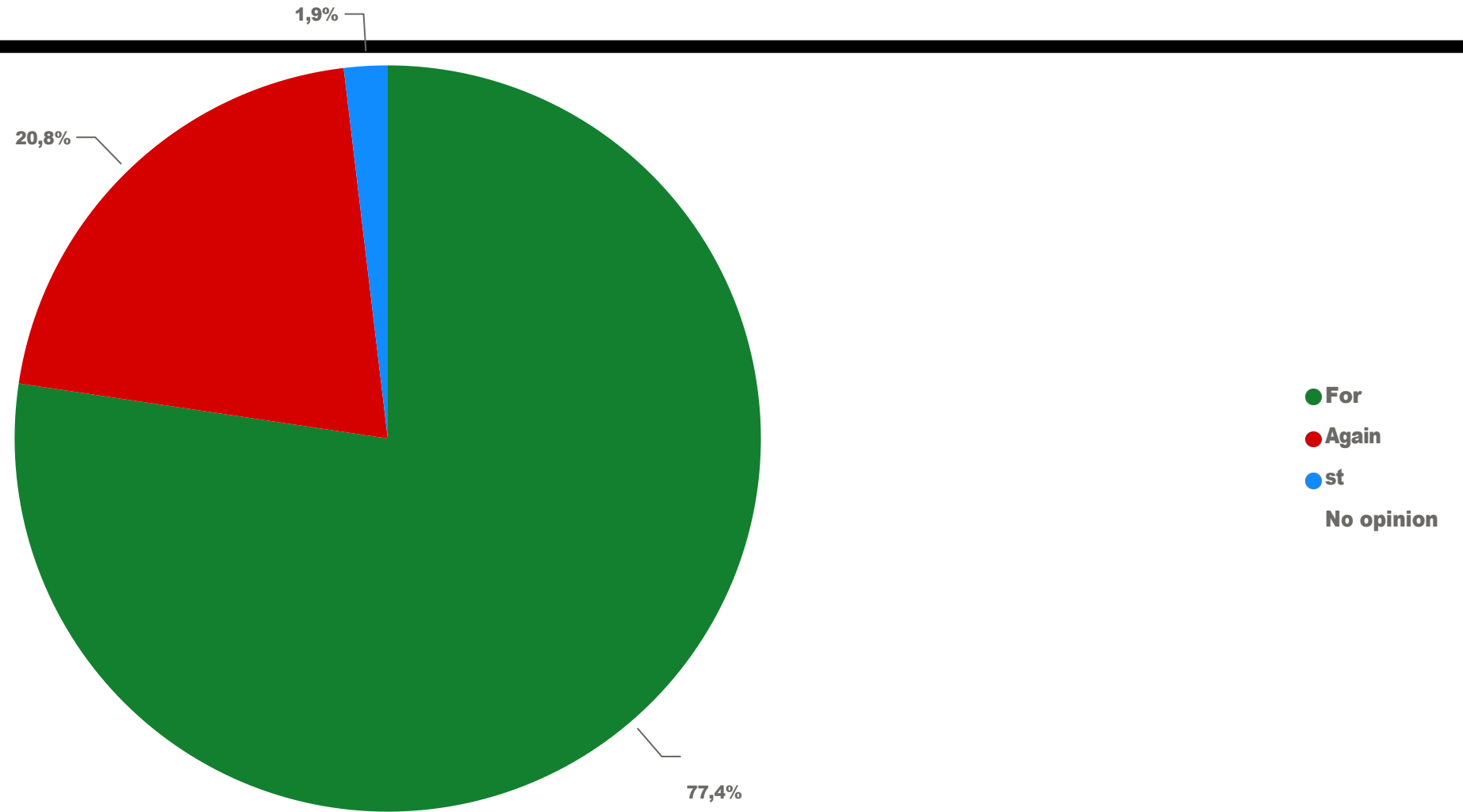
Considering I live near the park

Big mistakes have been made in new construction projects in the city centre. Sphinx Quarter is a good example. Just bricks and mortar.

As far as I'm concerned, the greenery in the city centre could be greatly expanded. Far too few flowers, bushes, trees and "wild" nature. In addition, the play area for small children (playground) is nil. And where are the benches for local residents, grannies,

Here too : no initiative at all. Incomprehensible in this day and age. Everything is eleven-thirty years old. Take a look at the Sphinx Quarter, for example: no greenery at all. A stone desert. How does it exist?

**Question 23 - On 1 January 2025, the Zero Emission Zone will go into effect in the city centre. This will oblige all entrepreneurs to use a zero-emission company car to enter the centre. Are you for or against this measure?**



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**Question 23 - On 1 January 2025, the Zero Emission Zone will go into effect in the city centre. This will oblige all entrepreneurs to enter the city centre with a zero-emission company car. Are you for or against this measure?**

Analysis 24 Comment Provided

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Delivery for shops, market and residents za; squeezed or more expensive.

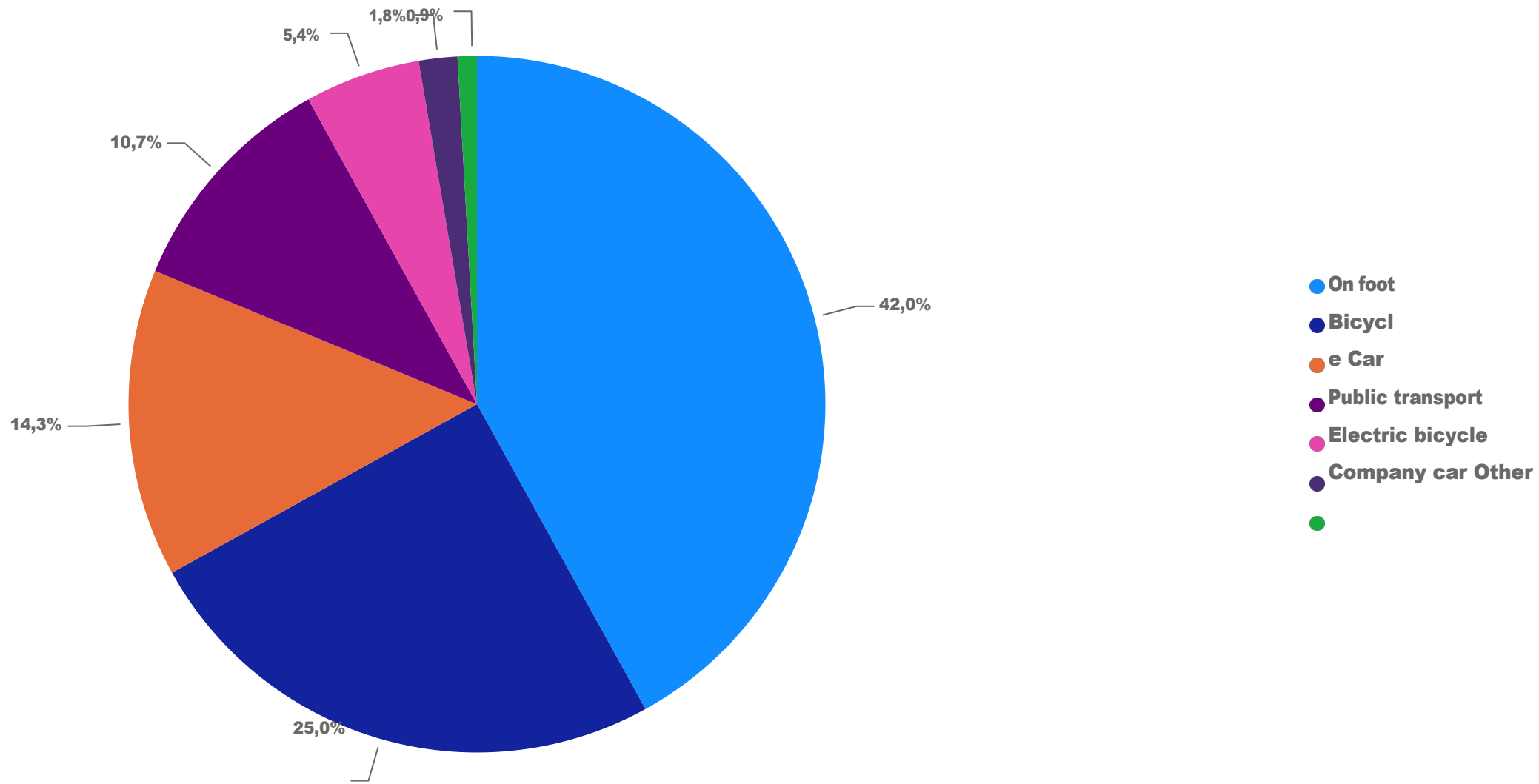
It is not nice for the small businessman. He is being driven to costs. Loading and unloading before 08.00. At 09.00 the city centre car-free

But ensure proper transitional arrangements, including for small independents like market vendors. Tackle the big food service companies (hanos, sligro, bidfood) harder. They have had years to prepare.

Refrigerated trucks that supply the catering industry in particular cause a lot of noise and pollution nuisance because the refrigeration runs on the engine

Very good start

**Question 24 - How do you usually move around in or from the centre [multiple answers possible]:**



**Question 24 - How do you usually move around in or from the centre [multiple answers possible]:**

Analysis 25 Comment Provided

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There is no more public verboer to/from station. A disaster!

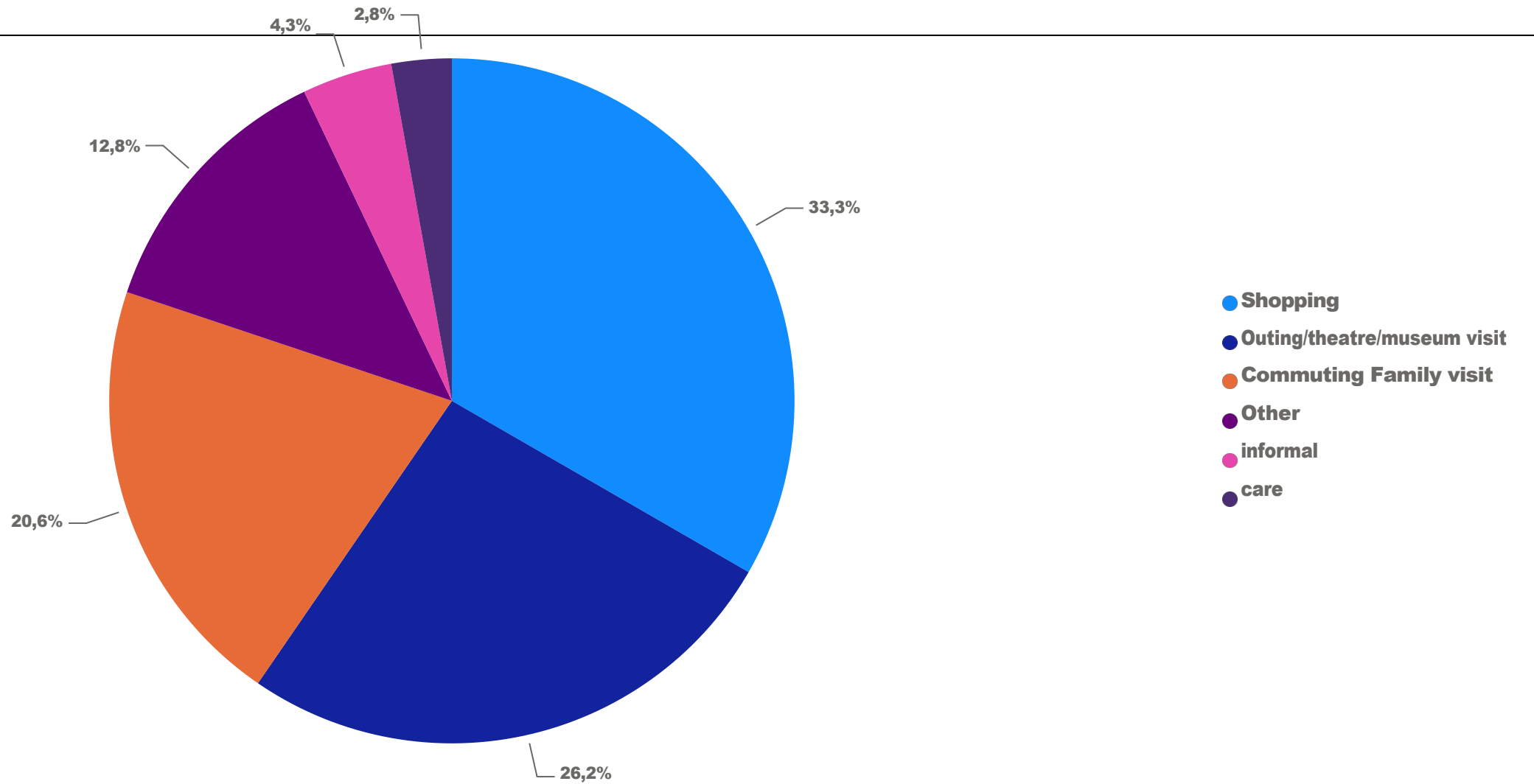
It is high time the inner city had one or more bus stops around Vrijthof with several lines to the suburbs. So that inner-city residents who have difficulty walking also do not have to walk long distances to reach a bus stop.

Public transport?

Too often, public transport is diverted without being clear for how long and along where. Furthermore, the frequency of OV is far too low. Enforcement of this keeps bringing cars into the centre.

On foot to be considerate of others. In particular, cyclists and bicycles cause a lot of inconvenience!

**Question 25 - In general, what is the reason for your displacement in the centre? (Multiple answers possible)**



**Question 25 - In general, what is the reason for your displacement in the centre? (Multiple answers possible)**

Analysis 26 Comment Provided

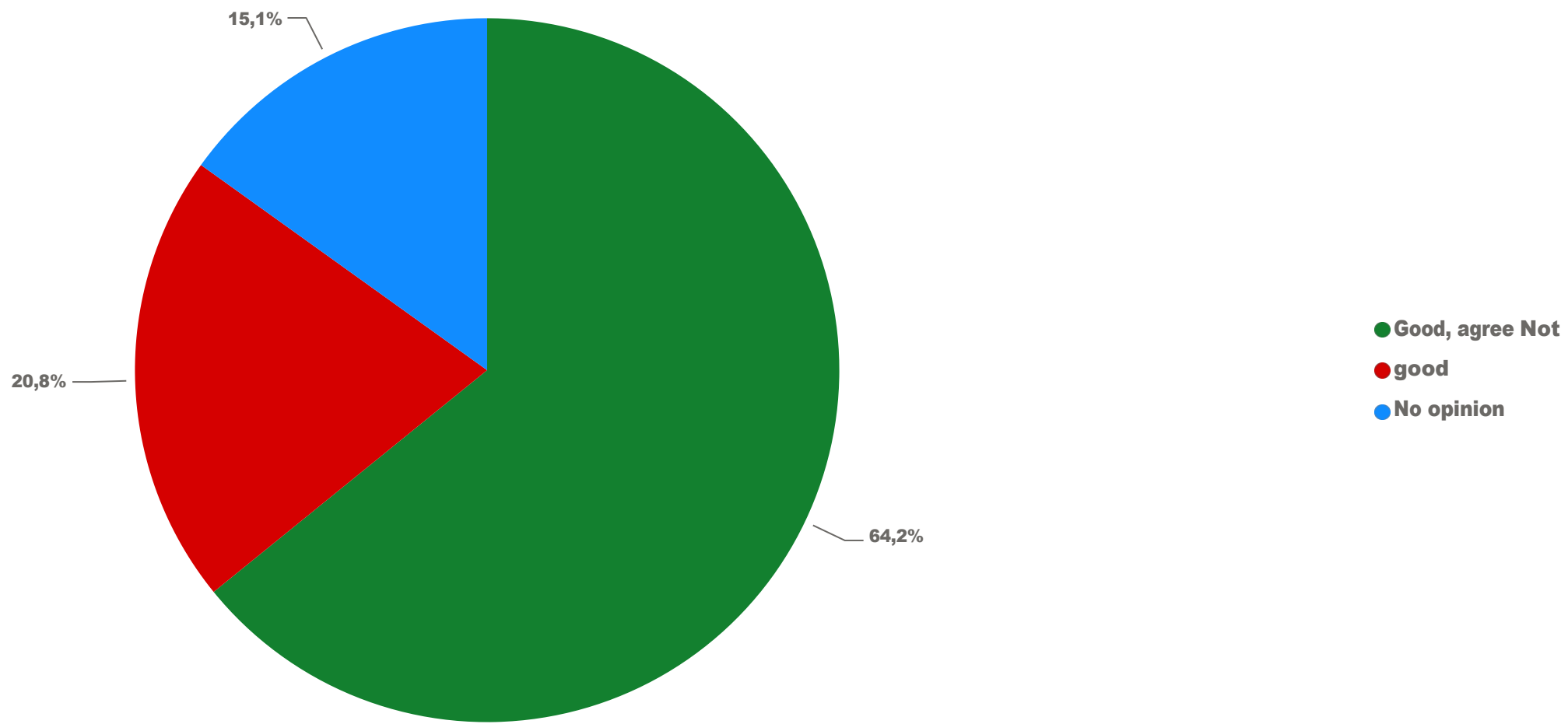
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Supply visits to friends

riding  
highway station

walk

**Question 26 - The municipality plans to remove the Basin Bridge in due course (see photo). As a result, the public transport axis will should be moved to the north. This would then run, for example, along the planned extended Maasboulevard and along the Noorderbrug back to Boschstraat. What do you think of this plan?**



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Analysis 27 Comment Provided

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As long as ov becomes accessible to residents centre again

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Basin bridge is an ugly obstacle. The whole neighbourhood could get an upgrade.

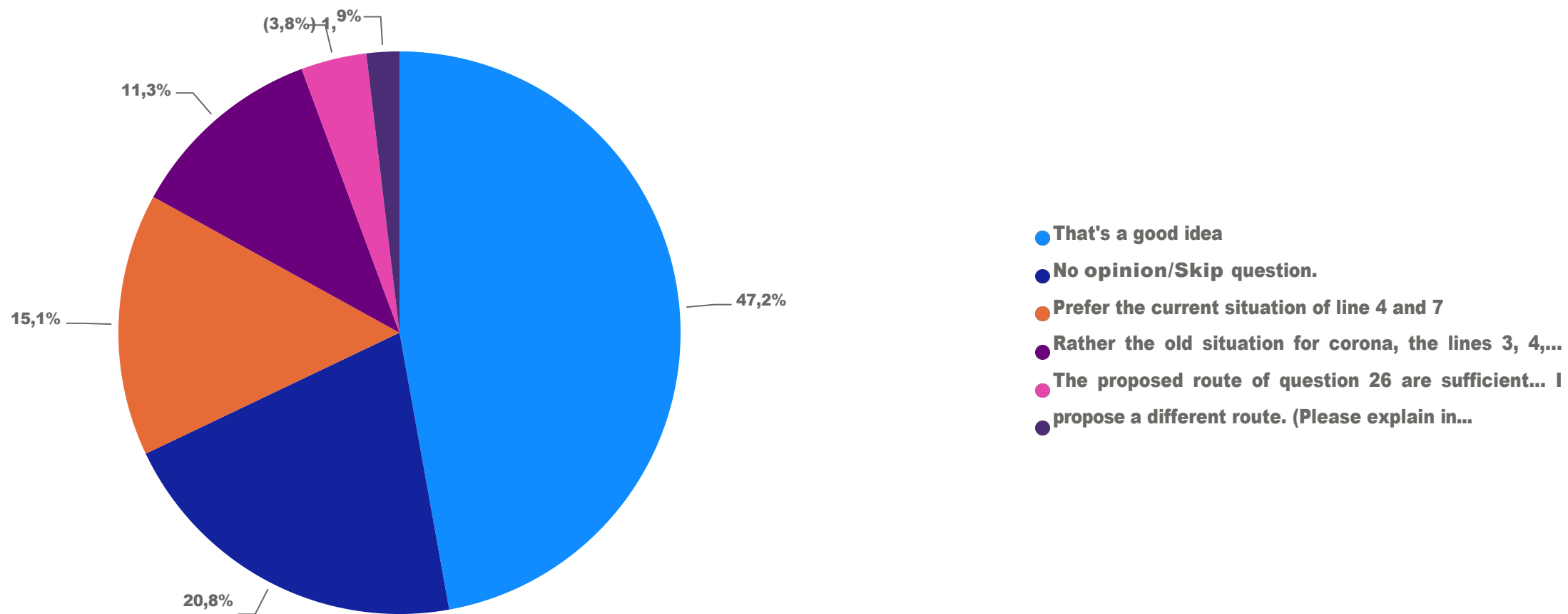
omg why?!?!?!?!?!?

In itself, I have no objection to the cancellation of the Bassin Bridge and the 'diversion' via Fransensingel, but I do object to the relocation of the bus stop. It is already damned difficult for elderly and disabled people who live in the city centre or otherwise need to be there to reach it. Also because of the far too low frequency of public transport.

What is the point of this change. I think the basin bridge is fine. Traffic can also be diverted without removing the basin bridge.

Waste of money.No urgency at all!!!

**Question 27 - In addition to the planned modification of the transport axis due to the removal of the Bassin Bridge, the Maastricht municipality is considering also to ban large buses from the city centre in the future. This would mean that the current bus routes 4 (Pottenberg-Caberg) and 7 (Randwyck) will no longer run through the centre. As an alternative, some neighbourhood organisations have put forward the proposal to use smaller, preferably electric, vans in the city centre. This could create a dedicated "centre line" to still maintain public transport in the part of the centre where lines 4 and 7 disappear. The image below shows a**



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**Question 27 - In addition to the planned modification of the transport axis due to the removal of the Basin Bridge, the municipality is considering Maastricht also to ban large buses from the city centre in the future. This would mean that the current bus routes 4 (Pottenberg-Caberg) and 7 (Randwyck) will no longer run through the centre. As an alternative, some neighbourhood organisations have put forward the proposal to use smaller, preferably electric, vans in the city centre.**

**This could create a dedicated "centre line" to improve public transport in the part of the centre where**

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**line 4 and 7 disappear anyway to be retained. The image below shows a proposed route for the centre line.**

Analysis 28 Comment Provided Only

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electric buses then.

For that, I know too little about Maastricht public transport. I note the relative inaccessibility of the city centre and the far too low frequency of public transport.

The elderly should also arrive at destination

And the ageing population is also increasing bad idea

And then also run that centre line more frequently than now

Further restrict on-street parking in the city centre.

Jong leave that bridge alone, what is this all about?

Line 3 back Wolder - Centre

Line 9 back please